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February 2010

# Sarah Palmer Young Ceremonial at Woodland Cemetery

**Des Moines, Iowa** Veterans Day, 11 November, 2009



**Sarah Palmer Young** 

On what can only be described as a perfect fall day, Company "A", 49th Regiment of Iowa Volunteer Infantry, the brothers of the Grenville M. Dodge Camp 75, the Veterans of Foreign Wars; the American Legion, the Scottish-American Military Society, public officials, surviving descendants, and other dignitaries and guests, gathered together at the Woodland Cemetery in Des Moines, to pay tribute to one of this nation's most cherished heroes of the American Civil War.

Sarah Graham Palmer Young was a woman of thirty years of age when the Civil War began in April of 1861. Widowed by the recent death of her husband and caring for her two small children, Sarah was working as a domestic housekeeper to make ends meet and keep food on the table for her and

By the following spring of 1862, Sarah would see two of

# **CORRECTION**

In the November, December 2009, January 2010 Nursing Newsletter a very small number of nurses who have held an active license for 50 years or more were listed. In actuality, there are many more nurses with 50 or more years as an active nurse. Unfortunately the nursing database is currently not capable of retrieving this information in full. We apologize to all the nurses not listed and congratulate them for their dedication to their nursing careers.

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her nine brothers off to war with their newly formed Regiment, the 109th New York Volunteer Infantry out of Ithaca, New York. Within a matter of weeks, Sarah would come to the momentous decision that she must follow them off to war.

Leaving her own two small daughters in the care of relatives, Sarah joined the 109th New York at Baltimore, Maryland, and volunteered to be a nurse in the field hospitals where she would serve through some of the bloodiest campaigns of the war over the next three years. She allowed herself but one two-week leave to go back to New York to visit her children while the war raged.

This remarkable woman fought bitterly at times with her superior officers whom she often felt were too quick to abandon a sick or wounded soldier, and many times proved that a kind hand and gentle touch could restore both body and soul. At other times, when not even her own gallant efforts proved to be enough, Sarah would spend what little money she had to buy scraps of lumber to have crude caskets made for fallen soldiers who had told her of their fears of being placed into the cold ground wrapped only in a bed sheet or blanket as a shroud.

When rations were scarce and her patients were being further weakened by lack of proper nutrition, Sarah gave up her own meager allotment of food to feed them and sometimes stole food from commissary stores.

Sarah would be nicknamed "Aunt Becky" by one of her young patients because she reminded him of a beloved relative "back home". It was a moniker that would remain attached to her for the rest of her life.

Never seeking fame or recognition for her service; she nonetheless found both. Her "hometown" newspaper, the Ithaca Journal, told the nation of Sarah's endeavors at the end of the war and termed her "America's Florence Nightingale".

Sarah Palmer was a friend of Ulysses Grant and William T. Sherman. She gave President Lincoln a tour of a Washington area field hospital just a few short days before an assassin's bullet would take his life in April of 1865.

Sarah wrote a book chronicling her war-time experiences. First published in 1868, The Story of Aunt Becky's Army Life told of the suffering and heroic struggle against death that was waged daily for three long years in the hospitals and aide stations of the Union Army.

Following the war, "Aunt Becky" Palmer would meet and marry David Young, himself a Canadian by birth who had served in the Regular Army during the war.

The Youngs moved to Des Moines, where they spent the next 40 odd years before Sarah died in 1908. Upon her passing, the New York Times ran a thirteen column obituary on the life of this remarkable woman.

During her time in Des Moines, Sarah Palmer Young would main deeply active in the Women's Relief Corps and Allied Orders of the Grand Army of the Republic. She was a guiding advocate of veterans causes of the day and played a pivotal role in helping to organize the "Iowa Sanitation Commission"

to provide aide to military personnel in yet another of America's conflicts when the Spanish-American War broke out.

On this magnificent day in 2009, one-hundredand-one years after her gentle and nurturing soul departed this earth, Sarah Palmer Young was being honored by yet another generation of Americans.

Representing the Iowa National Guard/United



From left to right: 1/Sgt David Lamb; Brigadier General Steven Bogle: Executive Director Lorinda Inman, and Des Moines Mayor Tom Cownie

States Army was Brigadier General Steven Bogle, Deputy Adjutant General and Joint Task Force Commander who spoke eloquently to the crowd about the nature of military service and the sacrifices of this extraordinary lady who was one of the very first to recognize the crucial need of the sick and wounded for compassionate medical care.

Lorinda Inman, MSN, Executive Director of the Iowa Board of Nursing, fittingly told the assembled crowd about the history of nursing during the Civil War, and the particular hardships that these few women would have dealt with on a daily basis. Mrs. Inman told the assembly that "Sarah was a nurse in every definition of the word; intrinsically knowing that compassionate care was, and is, the single most helpful skill

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current resident or

# **BOARD MEETING SCHEDULE** 2010 - 2011

February 24-25-26, 2010 (February 3, 2010)

June 9-10-11, 2010 (May 19, 2010)

September 15-16-17, 2010 (August 25, 2010)

December 1-2-3, 2010 (November 10, 2010)

February 23-24-25, 2011 (February 2, 2011)

June 8-9-10, 2011 (May 18, 2011)

Requests for establishment of new schools, requests for major curriculum change, other special requests, and regular business will be considered at each meeting. Materials must be received in the board office three (3) weeks prior to a scheduled board meeting. For your convenience, behind each board meeting date is the deadline for receipt of materials.

### RENEWAL REMINDER

Licenses that expire March 15, 2010, are due by February 15, 2010, and can be renewed any time after January 15, 2010.

Licenses that expire April 15, 2010, are due by March 15, 2010, and can be renewed any time after Februarv 15, 2010.

Licenses that expire May 15, 2010, are due by April 15, 2010, and can be renewed any time after March 15,

A \$50 late fee is required for licensees who renew within the 30 days after the license lapses. Licenses that are not renewed will automatically be placed on inactive status on the 16th of the month following the expiration of the license.

# **MEMBERS OF THE IOWA BOARD OF NURSING** May 1, 2009 - April 30, 2010

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2010

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# LPN SUPERVISION IN LONG TERM CARE FACILITIES

any consequences resulting from purchase or use of an advertiser's

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216, Cedar Falls, Iowa 50613, (800) 626-4081, sales@aldpub .com. Iowa Board of Nursing and the Arthur L. Davis Publishing

In order for an LPN to supervise in an intermediate or skilled health care facility, the LPN MUST satisfactorily complete the board approved LPN Supervisory Course within six (6) months of employment in the supervisory role. The course is designed specifically for the supervision role in the long term care patient setting. A board approved nursing program or an approved provider of continuing education must provide the course.

The area community colleges offer courses. It is the responsibility of the licensed practical nurse to maintain his or her certificate documenting completion of the course.

A licensed practical nurse is entitled to supervise without the educational requirement outlined above if the licensed practical nurse was performing in a supervisory role on or before October 6, 1982. Verification is required.

If licensees are unable to obtain the course within the first six months of employment, the LPN must write to the Board 2012 explaining the reason a waiver of the LPN Supervisory Course is being requested.

Licensed practical nurses who are enrolled full-time in a registered nurse program are not exempt from the course. However, an LPN who is a full-time student in an RN program and who is scheduled to graduate within one year, may request a waiver by writing to the board office. The request for a waiver must state the number of credit hours to be taken each semester and include the student's expected date of graduation.

Individuals who do not graduate from the RN program as scheduled or who are not successful on the RN-NCLEX® must take the next available course.

2010

2011

2011

### **LICENSE RENEWAL...ONLINE**

The lowa Board of Nursing has made renewing licenses easier for many nurses in lowa through online license renewal. Although many nurses are taking advantage of this service, there are still many more nurses who could benefit from it. There are many advantages to online renewal including:

- ✓ It is easy. Just go to the website at: www.iowa.gov/nursing
- ✓ All you need is your license number, social security number, date of birth, MasterCard, VISA or a debit card. Answer all the questions. Pay the \$104.00 fee, which includes a \$5.00 online convenience fee.
- ✓ It is fast. Once the online renewal process is complete your license is immediately renewed and will be mailed in three to five working days.
- ✓ It is convenient. You can renew on your computer at home, at midnight or on a holiday if

- you choose. If you do not have a computer at home, you could renew on the computer at your local library or at your work place.
- ✓ Your information is secured/masked to protect your privacy.
- ✓ Online renewal reduces errors. The system will not let you move forward until all questions are answered.
- ✓ Online renewal is available for RNs and LPNs only.
- ✓ Late online renewal is also available through the 15th of the month following the expiration date on the wallet card. Fee = \$154.00.

Please note that the Board does not mail renewal forms or notices to nurses whose licenses are due for renewal. We encourage all nurses to consider going online to apply for renewal. We think you will be surprised at how easy it is.

# ELECTRONIC ACCESS TO BOARD AGENDAS AND MEETING SUMMARIES

Agendas for all board meetings are posted on our website at least 48 hours in advance of a meeting. Previous agendas will remain posted until replaced by the current agendas. Summaries of the board meetings are posted on our website approximately three (3) months following the meetings.

Agendas and summaries can be accessed at <u>www.</u> <u>nursing.iowa.gov</u>, under the heading "About the Board."

A service is also available which allows the public to sign up to receive the board meeting agendas electronically. Those who sign up automatically receive an e-mail any time that a new or updated agenda is published, and the e-mail will include a copy of the agenda. If you would like to be added to this list you can send a blank e-mail to join-IBON AGENDAS@lists.ia.gov.

# COMMUNICATING WITH THE IOWA BOARD OF NURSING

The lowa Board of Nursing requests that licensees and the public use the board web site <a href="www.iowa.gov/nursing">www.iowa.gov/nursing</a> or telephone verification system 515-281-3255 for 24-hour access to online license renewal and verification, address changes and general information.

Use the following contacts for specific questions. If you inquire about your licensure status or request written materials, provide the following information at the beginning of the call/message: lowa license number, full name, mailing address, and phone number including area code.

QUESTIONS ABOUT	CONTACT
Your license renewal or reactivation in process     Lost/stolen licenses     License Verification	Phone 515-281-3264 Chris.osman@iowa.gov
<ul> <li>Name/address changes</li> <li>Application for license renewal, reactivation, or endorsement</li> <li>Inactive status</li> </ul>	Phone 515-281-4826 ibon@iowa.gov
<ul> <li>Application forms for licensure by examination or endorsement</li> <li>ARNP application and renewal</li> <li>Foreign applicants for licensure</li> <li>Your application in process</li> </ul>	Phone 515-281-6488 newnurs@iowa.gov
<ul> <li>Continuing education rules</li> <li>Continuing Education provider rules</li> </ul>	Phone 515-281-8808 Chris.Newell@iowa.gov
<ul> <li>Special approval of Continuing Education courses</li> <li>Audits</li> </ul>	Phone 515-281-8258 Donna.Brown@iowa.gov
<ul><li>Disciplinary issues</li><li>Sanctioned cases</li><li>Roster and label orders</li></ul>	Phone 515-281-6472 enforce@iowa.gov
lowa Board of Nursing newsletter	Phone 515-281-4823 <u>Margaret.Armagost@iowa.gov</u>
Scope of nursing practice in lowa	Phone 515-281-4828 nsgprac@iowa.gov
Formal nursing education in lowa     NCLEX® test modifications	Phone 515-281-4828 nsgeduc@iowa.gov
Nurse Licensure Compact Agree- ment (Multi-state license)     NCLEX accommodations	Phone 515-281-5535 Lynn.Linder@iowa.gov

# TELEPHONE VERIFICATION OF IOWA LICENSURE FOR NEW GRADUATES WHO PASS THE NCLEX® EXAMINATION

The lowa Board of Nursing does not release NCLEX® examination pass/fail results by telephone or Internet. Candidates for licensure by examination are notified in writing of their test result. The lowa Board of Nursing verifies lowa licensure status through the automated telephone system on the first or second Wednesday afternoon following the test date if all the following have occurred:

- the candidate has applied for licensure in Iowa
- the candidate has passed the examination
- the NCLEX® result has been transmitted to the board by the test service

#### **Telephone Verification**

To verify licensure in lowa, call 515-281-3255 and press 2 for initial licensure by exam information, press 2 again for exam results information. Now you will be prompted to the automated verification system. Through the verification system you will either be notified that a license is active and provided an expiration date or the system will state "invalid selection" which means your exam results have not been processed or you did not pass the NCLEX exam. Pressing 1 transfers to the automated verification system. License numbers are not released.

Questions may be directed to 515-281-6488 or newnurs@iowa.gov.

# VERIFICATION SYSTEM FOR EMPLOYERS

Facilities/employers can verify licenses using the last name and the last four digits of a Social Security Number. The employer logon license verification program is located at <a href="https://www.iowa.gov/nursing">www.iowa.gov/nursing</a>.

Access is restricted to entities that have applied to the lowa Board of Nursing for secured access. The application form is available on-line at <a href="https://www.iowa.gov/nursing">www.iowa.gov/nursing</a>. Submit completed and signed form by mail, or fax it to (515) 281-4825. A login ID and a password for access to the system will be sent via e-mail to approved employers.

What information will you receive?

- 1. Licensee Name
- 2. License Type
- 3. License Status
- 4. License effective and expiration dates
- 5. Current Disciplinary Action

Questions: Contact Lynn Linder, Operations Officer, (515) 281-5535.

# **Change of Address/Name**

State law requires you to keep the Board of Nursing apprised at all times of your current mailing address. Notification of address changes must be made in writing. For your convenience, you may utilize the following form to submit your address change.

Last Name:	SSN://		
First Name:	RN/LPN#:		
Middle Name:	Today's Date:		
Resident State:	Name Change: Yes No		
	Previous Name:		
OLD ADDRESS:	NEW ADDRESS:		
Home Address	Home Address		
City	City		
State Zip	State Zip		
<ul> <li>( ) Check here if you are on active military duty.</li> <li>( ) Check here if you are a Federal Employee.</li> <li>( ) Check here if you are an LPN but have filed application for an RN license.</li> <li>( ) Check here if your license expires in less than 2 months and you would like a renewal form mailed to you.</li> </ul>			
Mail to: Iowa Board of Nursi Riverpoint Business 400 SW 8th St., STE Des Moines, IA 503	Park e-mail information to:  B ibon@iowa.gov		

### **SARAH PALMER YOUNG** Continued from page 1

that a nurse possesses."

Patrick Palmersheim, Executive Director of the Iowa Department of Veterans Affairs told the crowd of the history of the V.A. and how that had grown out of the situation that Sarah and hundreds of thousands of this nation's Civil War veterans had endured when benefits for veterans were practically non-existent.

Kay White, CRNA, ARNP, represented the lowa Nurse's Association and spoke to the assembly of the changes in nursing care since the time of Sarah Palmer Young and what an enormous task it would have been for her to have served as a nurse under the conditions of that day. Ms. White then laid a single white rose at the base of Sarah's new gravestone on behalf of all of the nurses of the state of lowa.

Also on-hand, were Des Moines Mayor Tom Cownie, District Aide David Campbell representing United States Congressman Leonard Boswell (D-lowa), former Lt. Governor JoAnn Zimmerman, and Dr. Jane Hasek, Chairperson of the lowa Board of Nursing.

Sarah Palmer wrote in her book that she feared she would die, be buried, and forgotten. If this great lady's shadow is yet among us; I would most respectfully say to her, "Not on our watch Madam".

Reverently and most humbly submitted by former Health Professions Investigator for the Iowa Board of Nursing,

David M. Lamb 1/SGT/Commanding Company "A" 49th Regiment Iowa Volunteer Infantry "The Iowa Rifles"

### **NURSE LICENSURE COMPACT**

The lowa Board of Nursing is pleased to be a member of the nurse licensure compact. This new form of licensure and regulation will better protect the public by:

**A**llowing competent nurses to provide care both physically and electronically wherever care is needed;

**Providing** the public ready access to and a choice of qualified nurses;

**P**rotecting clients against incompetent nurses or unsafe nursing care through better communication between boards of nursing, cooperative disciplinary investigations and prompt reporting of disciplinary action;

**B**enefiting employers of nurses by having a more mobile workforce and a convenient centralized database for verification of licensure credentials.

#### **Understanding the Basics**

☑ The nurse licensure compact allows a nurse who resides in a compact state to hold ONE license in the nurse's primary state of residence and practice in all other states in which the compact is in effect. Primary state of residence is where the nurse holds a driver's license, pays taxes and/or votes.

The compact requires the nurse to practice according to the laws and regulations of the state in which the nurse provides care where the patient is located at the time the care is provided. The practice laws and regulations for many states are available online.

☑ A nurse who is under discipline may be in a monitoring agreement, which restricts practice across state lines.

☑ If you hold a license in a COMPACT state and RESIDE in that COMPACT state, your license is a multistate license which authorizes you to practice in any other compact state.

If you hold a license in a COMPACT state, but do not RESIDE in that compact state (reside in a non-compact state), your license is a single state license and it authorizes you to practice only in that compact state. For example, if you hold an lowa nursing license, but do not live in lowa, the license is a single state license and does not grant you the privilege to practice in any other state.

☑ If you are licensed in both lowa and another compact state and RESIDE in the other compact state, your lowa nursing license will be administratively placed on inactive status immediately. Only one active license can be held by a licensee among the compact states.

☑ The compact does not supersede federal law. Therefore if you are employed in military service or work for the federal government, you may continue to hold a nursing license in any state you choose. If you are working as a nurse in a nongovernmental capacity, you are required to contact the state board of nursing in that state to determine if a nursing license is required.

☑ If you **move** from one compact state to another compact state and practice nursing, you must obtain a license in your **new** home state. However, you may continue to practice under the former home state license and the multistate licensure privilege in the new home state for a period <u>not to exceed 30 days</u>.

- The 30-days shall begin with the date of hire/employment in the new primary state of residence.
- b. If the licensee begins employment before changing primary state of residence, the 30-days begins upon the date that the licensee establishes the new primary state of residence.

For updates on compact information or a list of compact states go to: <a href="https://www.ncsbn.org/nlc.htm">www.ncsbn.org/nlc.htm</a>

# ALTERNATE METHODS TO VERIFY A NURSING LICENSE

### **Employers/Public (No Charge)**

If you or your organization needs to verify a nurse license status and/or check a nurse's discipline status for employment decisions, then you may want to consider the National Council of State Boards of Nursing's secure, online verification system, Nursys® (www.nursys.com). The nursys.com Web site contains data obtained directly from the licensure systems of multiple boards of nursing through frequent, secured updates.

Employers and the general public can now verify licenses and receive a detailed report within minutes, free of charge. This report will contain the name, jurisdiction(s), license type, license number(s), compact status (multistate/single state), license status, expiration date, discipline against license and discipline against privilege to practice (PTP) of the nurse being verified. Currently, nursys.com is the only verification tool available that provides status of a multistate licensee's privilege to practice in remote Nurse Licensure Compact (NLC) jurisdictions.

#### Nurses (Official License Verification for a Fee)

When a nurse applies for endorsement into a state, verification of existing or previously held licenses may be required. A nurse can use Nursys.com to request verification of licensure from a Nursys licensure participating board. A list of licensure participating nursing boards can be found at Nursys.com.

In order to be eligible for a multistate license in the Nurse Licensure Compact (NLC), the nurse must legally reside in an NLC state. An active, unencumbered, multistate license allows the nurse to practice in all NLC jurisdictions. Questions about NLC eligibility and legal residency can be directed to the board of nursing in the nurse's state of residency.

Verifications can be processed by completing the online Nursys verification process. The fee for this service is \$30.00 per license type for each state board of nursing where the nurse is applying. Nursys license verification is sent to the endorsing board immediately. Please visit <a href="https://www.nursys.com">www.nursys.com</a> for more details.

For more information, email <a href="mailto:nursys@ncsbn.org">nursys@ncsbn.org</a>, call (312) 525-3780 or visit Nursys.com.

Additional information on the NLC is available by visiting: <a href="https://www.ncsbn.org/nlc.htm">https://www.ncsbn.org/nlc.htm</a>

# SUMMARY IOWA BOARD OF NURSING MEETING SEPTEMBER 16-17, 2009

#### **Board Members Present:**

Jane Hasek, RN, Chairperson Mark Hilliard, RN, Vice Chairperson Clyde Bradley Lisa Flanagan, RN Lynne Pothast, LPN Connie Boyd, RN

### **Professional Staff Present:**

Lorinda Inman, RN, Executive Director Christine Newell, RN, Nursing Standards Kathy Weinberg, RN, Practice/Education Sandra Colin, RN, Enforcement Dana Peterson, Enforcement Doug Bartels, Enforcement Taunya Cunningham, RN, Enforcement Kathleen Beebout, RN, Enforcement William Hansen, Enforcement Lynn Linder, Operations Officer

Emily Kimes-Schwiesow, Assistant Attorney General, was also present.

#### **Enforcement:**

- 1. The board completed action on the following cases:
  - a. Probation:
    - (1) Andrews, Andrea, #087089 6 mos.
    - (2) Chapman, Joel, #111523 12 mos.
    - (3) Clayton, Deana, #P50125 6 mos.
    - (4) Currie, Julie, #082242 12 mos.
    - (5) McGarvey, Kristina, #109090 12 mos.
    - (6) Weissenberger, Heather (Duttweiler), #117553, #P37250 12 mos.
  - b. Suspension:
    - (1) Gearheart, Tiffany, #P49143 Indefinite with 12 mos. probation upon completion of stipulations
    - (2) Labus, Shar, #085034, #P30883 Indefinite with 12 mos. probation upon completion of stipulations
    - (3) McCaughey, Pamela, #106701 Indefinite with 12 mos. probation upon completion of stipulations
    - (4) Potter, Carrie, #P24986 Indefinite with 12 mos. probation upon completion of stipulations
    - (5) Young, Sheila, #091121 Indefinite with 12 mos. probation upon completion of stipulations
  - c. Continuing Education:
    - (1) Bryan, Donald, #P47582 30 contact hrs.
    - (2) Henderson, Laura, #070037 30 contact hrs.
    - (3) Hogg, Lee Ann, #083489, #P12052 36 contact hrs.
    - (4) Krone, Teresa, #085358, #P30288 30 contact hrs.
    - (5) Weber, Kristine, #100890 30 contact hrs.
    - (6) Jirouch, Connie, #045240 15 contact hrs.
  - d. Fine:
    - (1) Exline, Julie, #090481, #P31367 \$50.00
    - (2) Freese, Dana, #062162 \$250.00
    - (3) Gebers, Mary, #P16600 \$1000.00
    - (4) Hogg, Lee Ann, #083489, #P12052 \$1000.00
    - (5) Parker, Kathleen, #P48292 \$100.00
  - e. Voluntary Relinquishment:
    - (1) Arter, Linda, #P45664
    - (2) McGuire, Joy, #109534, #P31865
  - f. Citation and Warning:
    - (1) Bahl, Mary, #112038
    - (2) Clark, Kylee, #P47493
    - (3) Hanna-Bergen, Laura, #100358
    - (4) Lieb, Larry, #059739
    - (5) McIllece, Janine, #093346
- The board voted to:
  - a. Order 64 disciplinary hearings.
  - b. Close 141 investigations without action.
  - c. Postpone 35 scheduled hearings for cause.
  - d. Accept the Stipulation and Order in 27 cases.
  - e. Grant 1 request for license reinstatement.
  - f. Grant 1 request for licensure by endorsement.
  - g. Approve 8 felony applicants.h. Deny 1 felony applicant.
  - i. Approve 1 misdemeanor applicant.
- 3. The board held 5 hearings.

# **Continuing Education**

- Marengo Memorial Hospital was awarded Provider #357 since the last board meeting.
- 2. The following providers were approved for renewal since the last board meeting:
  - #16 Burgess Health Center, Onawa
  - #19 Iowa Lakes Community College, Emmetsburg

- #36 McFarland Clinic, PC, Ames
- #94 Iowa Department of Human Services, Des Moines
- #256 Boone County Hospital, Boone
- #258 Grundy County Memorial Hospital, Grundy Center
- Provider #250 Knoxville Area Community Hospital, Knoxville voluntarily relinquished its approved provider number since the last board meeting.
- 4. Des Moines University, Provider #112, was approved for renewal by petition since the last board meeting.
- 5. The board voted to deny lowa provider approval to Academy Medical Systems, Bend, OR for failure to meet Chapter 5 provider criteria within one year of filing the initial application.
- 6. The board voted to accept the following continuing education courses submitted as make-up credit by Mary Ann Olson: "H1N1 Swine Flu: Implications for Healthcare Professionals" for 1 contact hour and "Bioterrorism and the Nurse's Response to Weapons of Mass Destruction" for 5 contact hours, completed July 31, 2009, from Western Schools, Provider #227.
- 7. The board voted to approve the request by Linda Thomsen to recognize the clock hours for the NIH regional seminar, "Program Funding and Grant Administration," held June 25-26, 2009, in Las Vegas, NV, for 15.6 contact

### Practice

- 1. The board voted to issue order no. 2009-09-PR, which denies the petition for waiver of the \$50 late fee submitted by Heather Nicole Baxter.
- 2. The board voted to issue order no. 2009-10-PR, which denies the petition for waiver of the license examination fee submitted by Jill M. Kots.

#### **Education**

- The board voted to accept the Master of Science in Innovative Leadership With a Major in Nursing progress report submitted by Grand View University, Des Moines.
- 2. The board voted to accept the Bachelor of Science in Nursing Program progress report submitted by Northwestern College, Orange City.
- 3. The board voted to accept the RN-BSN Program progress report submitted by William Penn University, Oskaloosa.
- 4. The board voted to approve the Nursing Education Program Report and response to recommendations and grant Kirkwood Community College, Cedar Rapids full approval for 6 years.
- 5. The board voted to approve the Nursing Education Program Report and responses to recommendations and grant Luther College, Decorah full approval for 6 years.
- The board voted to approve the Nursing Education Program Report and responses to recommendations and grant Mount Mercy College, Cedar Rapids full approval for 6 years.
- 7. The board voted to approve the following courses and course syllabi submitted by Mercy College of Health Sciences, Des Moines:

NSG 403-03 Gerontology NSG 403-04 Genomics

- 8. The board voted to approve the curriculum revisions including the following courses and course syllabi submitted by Northwest Iowa Community College, Sheldon:
  - ADN650-C Transition to ADN

ADN648-C Advanced Nursing Concepts I

ADN655-C ADN Nursing IA

ADN656-C ADN Nursing IB

ADN657-C ADN Nursing IIA

ADN658-C ADN Nursing IIB

ADN649-C Advanced Nursing Concepts II
9. The board voted to accept the proposed changes in the
University of Dubuque Outcome Improvement Plan

related to ATI testing submitted by the University of

- Dubuque.

  10. The board voted to issue order no. 2009-02-ED granting the waiver to Clarke College, Dubuque on behalf of Keith Tackett, RN, MS so that he may act as Interim Chair. This waiver shall be in effect for a period of one year or until Clarke College has found a qualified applicant to fill
- the head of program position.

  11. The board reviewed the following information items:
  - a. Administrative changes:

Iowa Central Community College, Fort Dodge Luther College, Decorah

University of Dubuque, Dubuque b. NCLEX® 2nd quarter exam statistics

### Miscellaneous

- 1. Kate Gainer, lowa Pharmacy Association, addressed the board regarding the lowa Pharmacy Association TakeAway Environmental Return System, a medication disposal program utilizing community pharmacies.
- 2. ARC 7889 B, proposed amendments to 655 IAC Chapter 3.

The board voted to file as adopted the proposed amendments to 655 IAC Chapter 3.

3. Robert Wood Johnson Foundation Initiative on the

- Future of Nursing, at the Institute of Medicine.
  4. Iowa Association of Nurse Anesthetists Fall Education
- Meeting, October 9-11, 2009.

  5. Fluoroscopy rules lowa Department of Public Health.
- Iowa Code Chapter 147A Emergency Medical Care Trauma Care – Iowa Department of Public Health Prefile. Kirk Schmitt and Joe Farrell, Emergency Medical Services, Iowa Department of Health addressed the board regarding proposed changes in Iowa Code Chapter
- 7. Chronic Interventional Pain Management Update.

Mary O'Brien, lowa Association of Nurse Anesthetists addressed the board expressing support of the board's position on fluoroscopy and the Board of Nursing rules.

8. Iowa Board of Nursing Annual Report.

The board, having reviewed the fee structure and its relationship to expenditures and revenue, voted to approve the lowa Board of Nursing Annual Report 2008-2009

9. *Des Moines Register* newspaper articles regarding regulatory boards.

# **Executive Director's Report**

1. National Council of State Boards of Nursing.

#### **SUMMARY** Continued from page 7

- 2. Financial report.
- 3. Annual review of fees (Iowa Code § 147.80)

The board, having reviewed the fee structure and its relationship to expenditures and revenue, voted to retain the current fee structure as follows:

\$ 93
\$119
\$ 25
\$ 3
\$ 99
\$175
\$ 20
\$ 50
\$ 15
\$ 20
\$ 62
\$ 50

4. Legislative report.

#### Minutes

The board voted to approve the following minutes with cor-

June 3-5, 2009 board meeting June 25, 2009 conference call July 21, 2009 conference call

# **SUMMARY IOWA BOARD OF NURSING** CONFERENCE CALLS

#### **SEPTEMBER 2, 2009**

#### **Board Members Present:**

Jane Hasek, RN, Chairperson Mark Hilliard, RN, Vice Chairperson Clyde Bradley Lisa Flanagan, RN Connie Boyd, RN

### **Board Member Excused:**

Lynne Pothast, LPN

### **Board Staff Present:**

Lorinda Inman, RN, Executive Director Christine Newell, RN, Nursing Standards

Dana Peterson, Enforcement Sandi Colin, RN, Enforcement Doug Bartels, Enforcement Taunya Cunningham, RN, Enforcement Kathleen Weinberg, RN, Practice/Education Kathleen Beebout, RN, Enforcement

#### **Enforcement:**

- 1. The board completed action on the following cases:
  - a. Citation and Warning:
    - (1) Hardt, Patricia, #044087
    - (2) Westhoff, Reghnald, #117024
  - b. Continuing Education:
    - (1) Buckelew, Julie, #075897 30 contact hrs.
    - (2) Kube, Karen, #048375 60 contact hrs.
    - (3) Lingard, Steven, #102894 30 contact hrs.
  - c. Fine:
    - (1) Dillon, Angela, #099109, #P36334 \$300
    - (2) Fogle, Sarah, #P48839 \$50
    - (3) Fry, Kathleen, #098356, #P37720 \$50
    - Kuttler, Stephanie, #P48877 \$50
    - Laumann, Jolene, #091819, #P34570 \$50
    - (6) Lester, Melissa, #P38809 \$50
    - (7) Olson, Angela, #085497, #P24877 \$100
    - (8) Scheib, Annette, #044185 \$150
    - (9) Shears, Shanda, #P35010 \$400
  - Voluntary Relinquishment:
    - (1) Bird, Melinda, #060706, #P16657
    - (2) Kraling, Amy, #108941
    - (3) Sego, Melvelle, #080472
    - (4) Smith, Deborah, #P18060
    - (5) Stoltz, Julie, #P42423
    - (6) Waltmann, Angela, #100668, #P31955
  - e. Suspension:

Schuster, Susan, #108565, #P42945 - Indefinite with 12 mos. probation upon completion of stipulations

2. The board voted to close 140 cases for lack of probable

#### **Continuing Education:**

The board voted to approve the request submitted by Des Moines University, Provider #112, for a waiver of 655 IAC 5.3(4)"a," which specifies the materials that are required to be submitted for provider renewal no later than three months prior to the expiration of the current approval. The board found that all criteria in 655 IAC 15.4 have been met and issued order 2009-04-CE. Further, the board reapproved Provider #112 retroactively, effective April 30, 2009.



#### **OCTOBER 20, 2009**

#### **Board Members Present:**

Jane Hasek, RN, Chairperson Mark Hilliard, RN, Vice Chairperson Clyde Bradley Lisa Flanagan, RN Connie Boyd, RN

#### **Board Member Excused:**

Lynne Pothast, LPN

#### **Board Staff Present:**

Christine Newell, RN, Nursing Standards Kathleen Weinberg, RN, Practice/Education Dana Peterson, Chief Investigator Sandra Colin, RN, Enforcement Doug Bartels, Enforcement Taunya Cunningham, RN, Enforcement Kathleen Beebout, RN, Enforcement Lynn Linder, Operations Officer Tracey Westby, Enforcement Secretary

#### **Enforcement:**

- 1. The board completed action on the following cases:
  - a. Voluntary Relinquishment:
    - (1) Woods, Shannon, #P39607
    - (2) Peterson, Shelley, #093255, #P35644
    - (3) Anderson, Kent, #108794
    - (4) Romano, Paulette, #065669, #P19861
  - b. Continuing Education:
    - (1) Alleman, Sarah, #095748, #P36670 30 contact
    - (1) Bailor, Laura, #P46459 24 contact hrs.
    - (2) Bischoff, Jill, #116323 30 contact hrs. (3) Botts, Karen, #P24827 – 24.4 contact hrs.
    - (4) Conaway, Joelene, #083265, #P21049 3 con-
    - tact hrs. Malm, Diane, #084318 - 30 contact hrs.

    - (6) Moss, Tracie, #086495 30 contact hrs.
    - (7) Muchow, Katheryn, #082700, #P28346 30 con-
    - Osterholt, Jacquelene, #093615 30 contact hrs.
    - Peterson, Jackie, #100357 3 contact hrs.
    - (10) Schlitter, Connie, #P17420 30 contact hrs.

### **SUMMARY, CONFERENCE** Continued from page 8

(11) Wade, Rachel, #079078, #P26614 – 25 contact hrs.

#### c. Fine:

- (1) Bailor, Laura, #P46459 \$1000.00
- (2) Botts, Karen, #P24827 \$1000.00
- (3) Conaway, Joelene, #083265, #P21049 \$150.00
- (4) George, Lynne, #056179 \$350.00
- (5) Johnson, Elizabeth, #P48875 \$50.00
- (6) McCarthy-Baker, Kathleen \$100.00
- (7) McWilliams, Sheri, #096859 \$650.00
- (8) Nolan, Lorene, #P48645 \$250.00
- (9) Ranschau, Melanie \$100.00
- (10) Streeper, Jennifer, #P38542 \$50.00
- (11) Sullivan, Jessica, #P47800 \$100.00
- (12) Wade, Rachel, #079078, #P26614 \$1000.00
- d. Probation:

Selsby, Erin, #123607 – 12 mos.

- e. Suspension:
  - (1) Bailor, Laura, #P46459 Until compliance with CE audit (24 contact hrs.) and payment of \$1000.00 fine
  - (2) Conaway, Joelene, #083265, #P21049 Until compliance with CE audit (3 contact hrs.) and payment of \$150.00 fine
- The board voted to deny 1 request for licensure reinstatement.
- 3. The board voted to approve 4 requests for licensure by endorsement; one with stipulations.
- 4. The board voted to approve 2 requests for licensure by examination
- 5. The board voted to deny 2 requests for licensure by examination.

#### **Practice:**

The board voted to approve the request submitted by Kathy L. Rottinghaus for special testing accommodations during administration of the NCLEX-PN® due to a diagnosed disability. Modifications include a separate room and an additional 3 hours of testing time.



#### **NOVEMBER 24, 2009**

# **Board Members Present:**

Jane Hasek, RN, Chairperson Clyde Bradley Lisa Flanagan, RN Connie Boyd, RN

#### **Board Members Excused:**

Mark Hilliard, RN, Vice Chairperson Lynne Pothast, LPN

#### **Board Staff Present:**

Lorinda Inman, RN, Executive Director Christine Newell, RN, Nursing Standards Kathleen Weinberg, RN, Practice/Education Dana Peterson, Chief Investigator Sandra Colin, RN, Enforcement Doug Bartels, Enforcement Taunya Cunningham, RN, Enforcement Kathleen Beebout, RN, Enforcement Diane Burkert, RN, Enforcement Eric Holsapple, Enforcement Lynn Linder, Operations Officer Tracey Westby, Enforcement Secretary

#### **Enforcement:**

- 1. The board completed action on the following cases:
  - a. Voluntary Relinquishment:
    - (1) Hansen, Debbie, #096855, #P36275
    - (2) Poole, Natalie, #P48316
  - b. Continuing Education:
    - (1) Bathen, Larry, #110744 60 contact hrs.
    - (2) Clayton, Sonya, #113396, #P44599 10 contact hrs.
    - (3) DeVore, Mala, #120257 30 contact hrs.
    - (4) Grinstead, Jill, #P43107 60 contact hrs.
    - (5) Hollander, Kristine, #058967 60 contact hrs.
    - (6) Jurgens, Catherine, #116430 30 contact hrs.
    - (7) Main, Mary, #095865, #P36133 30 contact hrs.
    - (8) Mejia, Amanda, #P51363 30 contact hrs.
    - (9) Osbahr, Candace, #102618, #P39791 60 contact hrs.

#### c. Fine:

- (1) Anderson, Elizabeth, #P42078 \$100.00
- (2) Ciha, Karen, #074993, #P23375 \$100.00
- (3) Clayton, Sonya, #113396, #P44599 \$500.00
- (4) Forst, Carol, #066548, #P15393 \$1000.00

- (5) Heery, Cheryl, #072332, #P23868 \$450.00
- (6) Jiras, Dana, #108619, #P42966 \$150.00
- (7) Linden, Mary, #P09809 \$1000.00
- (8) Stinn, Delores, #P48960 \$100.00
- d. Probation:

Northway, Laura – 12 mos.

- 2. The board voted to grant 5 requests for licensure by endorsement.
- 3. The board voted to grant 3 requests for licensure by examination; 1 with stipulations.
- 4. The board voted to close 75 cases for lack of probable cause.

# REGION I NORTHWEST COUNTIES OF IOWA



Buena Vista, Calhoun, Carroll, Cherokee, Clay, Crawford, Dickinson, Emmet, Greene, Hancock, Humboldt, Ida, Kossuth, Lyon, Monona, O'Brien, Osceola, Palo Alto, Plymouth, Pocahontas, Sac, Sioux, Winnebago, Woodbury, Wright.

#### **ABBREVIATIONS**

Spon: Sponsor Reg. by: Register by
Fac: Faculty TBA: To be announced
Aud: Audience NG: Not Given

MEC: Medical Education Collaborative

#### February 4; 8 am - 4:30 pm; Sioux City

Advanced Cardiovascular Life Support (ACLS) Renewal. Spon: St. Luke's Reg Med Cntr. Contact: Collette Bird, (712) 279-3554. Fac: Jennifer Heuertz, RN. Aud: RNs. Intended for healthcare providers who hold a current ACLS Provider card. Renewal of ACLS skills, course will encompass knowledge and techniques to manage cardiac arrest or similar life-threatening emergencies. Fee: \$110. Reg. by: Jan 25. CEUs: 0.86.

#### February 8; 8 am-1 pm; Sioux City

Basic Life Support (BLS) Provider. Spon: Mercy Med Cntr – Sioux City. Contact: Nora Van Peursem, (712) 279-2163. Fac: Fran Myhre. Aud: RNs/LPNs. Prepares healthcare professionals to recognize several life-threatening emergencies and to provide CPR, use an AED, and relieve choking in a safe, timely, and effective manner per Amer Heart Assoc guidelines. Fee: \$85. Reg. by: Feb 1. CEUs: 0.6.

#### February 8 and 9; 8 am - 4:30 pm; Sioux City

Advanced Cardiovascular Life Support (ACLS). Spon: St. Luke's Reg Med Cntr. Contact: Collette Bird, (712) 279-3554. Fac: Jennifer Heuertz, RN. Aud: RNs. The Advanced Cardiovascular Life Support (ACLS) Provider Course will encompass knowledge and techniques that are utilized in the management of a cardiac arrest or similar life-threatening emergency. Fee: \$160. Reg. by: Jan 29. CEUs: 1.42.

#### February 10 and 11; 8 am-4 pm; Sioux City

Pediatric Advanced Life Support (PALS). Spon: Mercy Med Cntr – Sioux City. Contact: Nora Van Peursem, (712) 279-2507 or (712) 279-2163. Fac: Nora Van Peursem, BSN, RN, CCRN. Aud: RNs. Designed to aid the pediatric health-care provider in developing the knowledge and skills necessary to evaluate and manage seriously ill infants and children per Amer Heart Assoc guidelines. Fee: \$175. Reg. by: Feb 1. CEUs: 1.44.

#### February 18; 8 am - 3 pm; Sioux City

Pediatric Advanced Life Support (PALS) Renewal. Spon: Mercy Med Cntr – Sioux City. Contact: Nora Van Peursem, (712) 279-2507 or (712) 279-2163. Fac: Nora Van Peursem, BSN, RN, CCRN. Aud: RNs. Designed to aid the pediatric healthcare provider in developing the knowledge and skills necessary to evaluate and manage seriously ill infants and children per Amer Heart Assoc guidelines. Fee: \$125. Reg. by: Feb 11. CEUs: 0.75.

#### February 23; 8 am - 3 pm; Sioux City

Advanced Cardiovascular Life Support Renewal. Spon: Mercy Med Cntr – Sioux City. Contact: Nora Van Peursem, (712) 279-2163. Fac: Nora Van Peursem, BSN, RN, CCRN. Aud: RNs. ACLS Renewal improves the quality of care provided to the adult victim, both in or out of the hospital, of cardiac arrest or other cardiopulmonary emergencies per Amer Heart Assoc guidelines. Fee: \$125. Reg. by: Feb 16. CEUs: 0.75.

#### February 24; 8 am - 4:30 pm; Sioux City

Advanced Cardiovascular Life Support (ACLS) Renewal. Spon: St. Luke's Reg Med Cntr. Contact: Collette Bird, (712) 279-3554. Fac: Jennifer Heuertz, RN. Aud: RNs. Intended for healthcare providers who hold a current ACLS Provider card. Renewal of ACLS skills, course will encompass knowledge and techniques to manage cardiac arrest or similar life-threatening emergencies. Fee: \$110. Reg. by: Feb 17. CEUs: 0.86.

#### March 3 and 4; 8 am - 4:30 pm; Sioux City

**Pediatric Advanced Life Support (PALS).** Spon: St. Luke's Reg Med Cntr. Contact: Collette Bird, (712) 279-3554. Fac: Tammy Noble, RN, BSN. Aud: RNs. The Pediatric Advanced Life Support (PALS) Provider Course will encompass knowledge and techniques that are utilized in the management of a pediatric patient as defined by the Amer Heart Assoc and the Amer Academy of Pediatrics. Fee: \$160. Reg. by: TBA. CEUs: 1.59.

#### March 8; 8 am-1 pm; Sioux City

**Basic Life Support (BLS) Provider.** Spon: Mercy Med Cntr – Sioux City. Contact: Nora Van Peursem, (712) 279-2163. Fac: Fran Myhre. Aud: RNs/LPNs. Prepare to recognize several life-threatening emergencies and to provide CPR, use an AED, and relieve choking in a safe, timely, and effective manner per Amer Heart Assoc guidelines. Fee: \$85. Reg. by: March 1. CEUs: 0.6.

### March 8; Time - TBA; Sioux City

Pediatric Advanced Life Support (PALS) Renewal. Spon: St. Luke's Reg Med Cntr. Contact: Collette Bird, (712) 279-3554. Fac: Tammy Noble, RN, BSN. Aud: RNs. The Pediatric Advanced Life Support (PALS) Provider Course will encompass knowledge and techniques that are utilized in the management of a pediatric patient as defined by the Amer Heart Assoc and the Amer Academy of Pediatrics. Fee: \$110. Reg. by: March 1. CEUs: 0.86.

# March 11; 8 am - 3 pm; Sioux City

Pediatric Advanced Life Support (PALS) Renewal. Spon: Mercy Med Cntr – Sioux City. Contact: Nora Van Peursem, (712) 279-2507 or (712) 279-2163. Fac: Nora Van Peursem, BSN, RN, CCRN. Aud: RNs. Designed to aid the pediatric healthcare provider in developing the knowledge and skills necessary to evaluate and manage seriously ill infants and children per Amer Heart Assoc guidelines. Fee: \$125. Reg. by: March 4. CEUs: 0.75.

### **REGION 1** Continued from page 10

#### March 17; 8 am - 3 pm; Sioux City

Advanced Cardiovascular Life Support Renewal. Spon: Mercy Med Cntr – Sioux City. Contact: Nora Van Peursem, (712) 279-2163. Fac: Nora Van Peursem, BSN, RN, CCRN. Aud: RNs. The Advanced Cardiovascular Life Support (ACLS) Renewal class will improve the quality of care provided to the adult victim, both in or out of the hospital, of cardiac arrest or other cardiopulmonary emergencies per Amer Heart Assoc guidelines. Fee: \$125. Reg. by: March 10. CEUs: 0.75.

#### March 18; 8 am - 12:30 pm; Sioux City

**Basic Life Support (BLS) Provider.** Spon: St. Luke's Reg Med Cntr. Contact: Collette Bird, (712) 279-3554. Fac: Collette Bird, RN, BSN. Aud: RNs. Successful completion of the lifesaving skills of cardiopulmonary resuscitation (CPR) as established by the Amer Heart Assoc. Fee: \$72. Reg. by: March 11. CEUs: 0.48.

#### March 23 and 24; 8 am-4 pm; Sioux City

Advanced Cardiovascular Life Support (ACLS). Spon: Mercy Med Cntr – Sioux City. Contact: Nora Van Peursem, (712) 279-2507 or (712) 279-2163. Fac: Nora Van Peursem, BSN, RN, CCRN. Aud: RNs. The Advanced Cardiovascular Life Support (ACLS) will improve the quality of care provid-

ed to the adult victim, both in or out of the hospital, of cardiac arrest or other cardiopulmonary emergencies per Amer Heart Assoc guidelines. Fee: \$175. Reg. by: March 9. CEUs: 1.44.

#### March 25; 8 am-4 pm; Sioux City

**S.T.A.B.L.E. Program.** Spon: St. Luke's Reg Med Cntr. Contact: Collette Bird, (712) 279-3554. Fac: Lois Pirozck, RN. Aud: RNs. The STABLE Program is a program developed to give the healthcare worker a concise guideline for providing post-resuscitation/pre-transport stabilization care of sick newborns. Fee: \$100. Reg. by: March 11. CEUs: 0.81.

#### April 7; 8 am - 3 pm; Sioux City

Advanced Cardiovascular Life Support Renewal. Spon: Mercy Med Cntr – Sioux City. Contact: Nora Van Peursem, (712) 279-2163. Fac: Nora Van Peursem, BSN, RN, CCRN. Aud: RNs. ACLS Renewal class improves the quality of care provided to the adult victim, both in or out of the hospital, of cardiac arrest or other cardiopulmonary emergencies per Amer Heart Assoc guidelines. Fee: \$125. Reg. by: April 1. CEUs: 0.75.

### April 9; 8 am - 4:30 pm; Sioux City

**Protecting Families Spring Conference 2010.** Spon: Mercy Med Cntr – Sioux City. Contact: Sheryl Oetken, (712) 279-2507. Fac: Kenneth V. Lanning, CAC Consultant. Aud: RNs/LPNs/ARNPs. This conference is designed to provide information about child abuse victims, offenders, and prevention of child abuse. Fee: \$35. Reg. by: March 30. CEUs: 0.72

### April 12 and 13; 7:30 am - 5:30 pm; Sioux City

**Trauma Nursing Core Course (TNCC).** Spon: St. Luke's Reg Med Cntr. Contact: Collette Bird, (712) 279-3554. Fac: Sandi Wynja, RN, BSN. Aud: RNs. The Emergency Nurses Assoc designed this course to provide basic trauma knowledge and psychomotor skills associated with the delivery of professional nursing care to the trauma patient. Fee: \$250. Reg. by: March 12. CEUs: 1.6.

### April 14; 8 am - 3 pm; Sioux City

Pediatric Advanced Life Support (PALS) Renewal. Spon: Mercy Med Cntr – Sioux City. Contact: Nora Van Peursem, (712) 279-2507 or (712) 279-2163. Fac: Nora Van Peursem, BSN, RN, CCRN. Aud: RNs. Designed to aid the pediatric healthcare provider in developing the knowledge and skills necessary to evaluate and manage seriously ill infants and children per Amer Heart Assoc guidelines. Fee: \$125. Reg. by: April 7. CEUs: 0.75.

# April 19; 8 am - 1 pm; Sioux City

**Basic Life Support (BLS) Provider.** Spon: Mercy Med Cntr – Sioux City. Contact: Nora Van Peursem, (712) 279-2163. Fac: Fran Myhre. Aud: RNs/LPNs. Prepare healthcare professionals to recognize several life-threatening emergencies and to provide CPR, use an AED, and relieve choking in a safe, timely, and effective manner per Amer Heart Assoc guidelines. Fee: \$85. Reg. by: April 12. CEUs: 0.6.

#### April 20 and 21; 8 am-4 pm; Sioux City

Pediatric Advanced Life Support (PALS). Spon: Mercy Med Cntr – Sioux City. Contact: Nora Van Peursem, (712) 279-2507 or (712) 279-2163. Fac: Nora Van Peursem, BSN, RN, CCRN. Aud: RNs. Designed to aid the pediatric health-care provider in developing the knowledge and skills necessary to evaluate and manage seriously ill infants and children per Amer Heart Assoc guidelines. Fee: \$175. Reg. by: April 6. CEUs: 1.44.

### April 21; 8 am - 4:30 pm; Sioux City

Advanced Cardiovascular Life Support (ACLS) Renewal. Spon: St. Luke's Reg Med Cntr. Contact: Collette Bird, (712) 279-3554. Fac: Jennifer Heuertz, RN. Aud: RNs. Intended for healthcare providers who hold a current ACLS Provider card. Renewal of ACLS skills, course will encompass knowledge and techniques to manage cardiac arrest or similar life-threatening emergencies. Fee: \$110. Reg. by: April 14. CEUs: 0.86.

# REGION II NORTHEAST COUNTIES OF IOWA



Allamakee, Benton, Black Hawk, Bremer, Buchanan, Butler, Cerro Gordo, Chickasaw, Clayton, Delaware, Dubuque, Fayette, Floyd, Franklin, Howard, Jackson, Jones, Linn, Mitchell, Winneshiek, Worth.

#### **ABBREVIATIONS**

Spon:SponsorReg. by:Register byFac:FacultyTBA:To be announcedAud:AudienceNG:Not Giveninc:includes/includingNR:Nonresident

HCC: Hawkeye Community College
KCC: Kirkwood Community College
MEC: Medical Education Collaborative
NEICC: Northeast Iowa Community College
NIACC: North Iowa Area Community College
RHEC: Regional Health Education Center

February 8 and 9; Cedar Rapids Time: February 8: 8 am-4:30 pm; February 9: 8 am-12 noon

**Pediatric Advanced Life Support (PALS).** Spon: St. Luke's Hosp CR. Contact: Vicky Richards, (319) 369-8750. Fac: Carol Fridal, RN. Aud: RNs. To provide cognitive and psychomotor skills for resuscitation and stabilization of an infant. Fee: \$100. Reg. by: Jan 25. CEUs: 1.29.

# February 17; 8:30 am-4 pm; Mason City

**North Iowa Critical Care Symposium.** Spon: Reg Health Ed Cntr. Contact: Mary Newbrough, (641) 422-7941. Fac: Dr. Daniel J. Waters. Aud: RNs/LPNs/ARNPs. This program is designed to increase the health professional's awareness of current trends and practices in the care of the critically ill patient. Fee: \$80. Reg. by: Feb 10. CEUs: 0.75.

#### March 4; 8:30 am - 4:15 pm; Mason City

Annual Symposium on Perinatal and Pediatric Care. Spon: Reg Health Ed Cntr. Contact: Mary Newbrough, (641) 422-7941. Fac: Dr. Joseph Hwang. Aud: RNs/LPNs/ARNPs. This program is designed to increase the health care professional's knowledge of current trends and practices related to perinatal and pediatric care. Fee: \$80 for all day; \$40 for half day. Reg. by: TBA. CEUs: TBA.

# March 8; 8 am-4:30 pm; Cedar Rapids

**21st Annual Maternal Child Conference.** Spon: St. Luke's Hosp CR. Contact: Vicky Richards, (319) 369-8750. Fac: Lisa A. Miller, CNM, JD. Aud: RNs/LPNs. To provide current maternal child information on issues that confront nurses and other health professionals in their home, community, and work environments. Fee: \$80. Reg. by: March 1. CEUs: TBA.

March 10; 8 am-4 pm; Cedar Rapids
Neonatal Resuscitation Program (NRP). Spon: St. Luke's

Hosp CR. Contact: Vicky Richards, (319) 369-8750. Fac: Sandy Lathrop. Aud: RNs. To instruct the individual in performing a complete, competent resuscitation for newborns. Fee: \$75. Reg. by: Feb 26. CEUs: 0.78.

#### March 10; 8:30 am-4 pm; Cedar Rapids

CHPN Certification Review Class. Spon: IA Hospice. Contact: Brooke Gritzner, (712) 790-3013. Fac: Nancy Sharp, RN, BSN, CHPN, HPNA Certification registered trainer. Aud: Hospice nurses. To provide clinical information and study strategies for hospice nurses to prepare for the HPNA certification exam. Fee: \$150 (inc textbook *Core Curriculum for the Generalist Hospice and Palliative Nurse*; may purchase study guide for additional fee. Reg. by: March 8. CEUs: 0.7.

March 25 and 26; Cedar Rapids Time: March 25: 7:30 am-4 pm; March 26: 7:30-11:30 am

**ACLS Provider Course.** Spon: St. Luke's Hosp CR. Contact: Vicky Richards, (319) 369-8750. Fac: Donna Hoskinson, RN. Aud: RNs. Offers participants the knowledge and skill needed for their professional role in resuscitation. Fee: \$100. Reg. by: March 8. CEUs: 1.1.

#### April 8 and 9; 8:30 am-4:30 pm; Marion

**School Nurses: Voices for Change.** Spon: ISNO. Contact: Barb Fleckenstein, (319) 321-0896. Fac: Donna Hollinger, MS, RD, LD, Univ of IA Col of Public Health. Aud: School nurses, other nurses who work with children in the community setting. The program will offer topics focused on partnering with the school child to make healthy choices that promote healthy changes. Fee: ISNO member, \$140 for both days/\$80 for one day; non-member, \$180 for both days/\$100 for one day. Reg. by: March 25. CEUs: 1.3.

#### April 14; 8 am - 4 pm; Cedar Rapids

**Neonatal Resuscitation Program (NRP).** Spon: St. Luke's Hosp CR. Contact: Vicky Richards, (319) 369-8750. Fac: Sandy Lathrop, RN. Aud: RNs. To instruct the individual in performing a complete, competent resuscitation for newborns. Fee: \$75. Reg. by: March 29. CEUs: 0.78.

#### April 17; 8 am - 12:15 pm; Mason City

**Clinical Office Workshop.** Spon: Reg Health Ed Cntr. Contact: Mary Newbrough, (641) 422-7941. Fac: TBA. Aud: RNs/LPNs. This program is designed to increase the health care provider's awareness of current issues and trends in the office/clinic setting. Fee: \$50. Reg. by: April 9. CEUs: 0.49.

### April 22; 9 am - 4 pm; Cedar Rapids

**12-Lead EKG Interpretation.** Spon: St. Luke's Hosp CR. Contact: Vicky Richards, (319) 369-8750. Fac: Linda Oberbroeckling, ARNP. Aud: RNs. To assist participant with the identification and interpretation of the 12-Lead EKG and to apply this information in the care of the individual having EKG changes. Fee: \$25. Reg. by: April 5. CEUs: 0.71.

# April 27; 9 am-12:30 pm (first session) and 3:30-7 pm (second session); Manchester

Pain Management for All Settings. Spon: Reg Med Cntr, w/Hospice. Contact: Misty Rausch, (363) 927-7526. Fac: Joan Beard. Aud: RNs/LPNs. This program will review various aspects of pain assessment, management and how to develop a pain plan of care for patients throughout all healthcare settings. Fee: \$20. Reg. by: April 20. CEUs: 0.35.

### **REGION 2** Continued from page 12

### April 29; 8:30 am - 3:30 pm; Mason City

**Diabetes Workshop.** Spon: Reg Health Ed Cntr. Contact: Mary Newbrough, (641) 422-7941. Fac: Terri Jerkins, MD. Aud: RNs/LPNs/ARNPs/Certified diabetes educators. This workshop is designed to increase the healthcare professional's awareness of current issues and trends in the care of patients with diabetes. Fee: \$80. Reg. by: April 22. CEUs: TRA

April 29 and 30; Cedar Rapids Time: April 29: 7:30 am-4 pm; April 30: 7:30-11:30 am

**ACLS Provider Course.** Spon: St. Luke's Hosp CR. Contact: Vicky Richards, (319) 369-8750. Fac: Donna Hoskinson, RN. Aud: RNs. Offers participants the knowledge and skill for their professional role in resuscitation. Fee: \$100. Reg. by: April 12. CEUs: 1.1.

# REGION III SOUTHWEST COUNTIES OF IOWA



Adair, Adams, Audubon, Cass, Clarke, Decatur, Fremont, Guthrie, Harrison, Lucas, Madison, Mills, Montgomery, Page, Pottawattamie, Ringgold, Shelby, Taylor, Union, Warren, Wayne.

### **ABBREVIATIONS**

Spon:SponsorReg. by:Register byFac:FacultyTBA:To be announcedAud:AudienceNG:Not Giveninc:includes/includingNR:NonresidentMEC:Medical Education Collaborative

Iowa Western Community College

February 3 and 4; 8 am-4:30 pm each day; Council Bluffs ELNEC "End of Life Nursing Education Consortium"

**Super Core Training.** Spon: IA Hospice. Contact: Brooke Gritzner, (712) 790-3013. Fac: Brooke Gritzner, RN, CHPN, ELNEC trainer, EPEC trainer. Aud: RNs/LPNs/ARNPs. This program includes 8 modules addressing critical aspects of end of life care including pain/symptom management, ethical issues, cultural considerations, bereavement. Fee: \$149/person. Reg. by: Jan 29. CEUs: 1.4.

#### February 12; 9 am - 4 pm; Council Bluffs

Comprehensive Nursing Assessment of Mature and Elderly Adults. Spon: IWCC. Contact: Cheryl Heininger, (712) 325-3265. Fac: Carol Maxwell, PhD. Aud: RNs/LPNs. Accurate and comprehensive assessment of mature and elderly adults. Fee: \$70 (inc tuition/handouts/buffet lunch/refreshments). Reg. by: Feb 10. CEUs: 0.65.

### February 16; 9 am-4 pm; Council Bluffs

**Reiki Therapy I.** Spon: IWCC. Contact: Cheryl Heininger, (712) 325-3265. Fac: Stephanie Albright, BA, LMT. Aud: RNs/LPNs. Learn Reiki principles to align the body's energy systems for better overall health. Fee: \$199. Reg. by: Feb 12. CEUs: 0.65.

# February 18; 9 am - 12:15 pm; Council Bluffs

**Seeing Our Way Through Processing.** Spon: IWCC. Contact: Cheryl Heininger, (712) 325-3265. Fac: Mary Lou Padrnos, BS, RT. Aud: RNs/LPNs. Update on radiographic processing. Fee: \$35 (inc tuition/handouts/refreshments). Reg. by: Feb 16. CEUs: 0.35.

# February 24; 9 am-4 pm; Council Bluffs

Memory Learning and Alzheimer's Disease. Spon: IWCC. Contact: Cheryl Heininger, (712) 325-3265. Fac: Amy Hanson, PhD. Aud: RNs/LPNs. Discuss normal memory change and discuss Alzheimer's Disease. Fee: \$70 (inc tuition/handouts/buffet lunch/refreshments). Reg. by: Feb 22. CEUs: 0.65.

#### March 2; 9 am-4 pm; Council Bluffs

Healthy Thinking for You and Your Patients. Spon: IWCC. Contact: Cheryl Heininger, (712) 325-3265. Fac: Stephanie Albright, BA, LMT. Aud: RNs/LPNs. Methods to work with body, mind, and spirit to optimize the wellbeing of patients. Fee: \$70 (inc tuition/handouts/buffet lunch/refreshments). Reg. by: Feb 26. CEUs: 0.65.

#### March 11; 9 am - 4 pm; Council Bluffs

**Behavioral Management and Update on Alzheimer's and Depression.** Spon: IWCC. Contact: Cheryl Heininger, (712) 325-3265. Fac: Virginia Smith, RN, BSN. Aud: RNs/LPNs. Provides understanding of aging, depression, and Alzheimer's dementia. Fee: \$70 (inc tuition/handouts/buffet lunch/refreshments). Reg. by: March 9. CEUs: 0.65.

#### March 18; 9 am - 12:15 pm; Council Bluffs

**Positioning of Lower Extremities.** Spon: IWCC. Contact: Cheryl Heininger, (712) 325-3265. Fac: Mary Lou Padrnos, BS, RT. Aud: RNs/LPNs. Understand positioning of lower extremities for X-rays. Fee: \$35 (inc tuition/handouts/refreshments). Reg. by: March 16. CEUs: 0.35.

#### March 24; 9 am - 4 pm; Council Bluffs

Personality Disorders: Symptoms, Treatments, and Challenges. Spon: IWCC. Contact: Cheryl Heininger, (712) 325-3265. Fac: Patricia Salvo-Lawrence, MS, LMHC, LMHP. Aud: RNs/LPNs. Discuss common types of personality disorders and treatments. Fee: \$70 (inc tuition/handouts/buffet lunch/refreshments). Reg. by: March 22. CEUs: 0.65.

#### April 1; 9 am-4 pm; Council Bluffs

Working Amongst Generations and Energy Engineering. Spon: IWCC. Contact: Cheryl Heininger, (712) 325-3265. Fac: Sue Schlichtemeier-Nutzman, PhD. Aud: RNs/LPNs. Learn emerging ideas for recruitment, orientation and training, motivation and rewards, interaction and retention of all generations whose time and talents are needed TOGETHER! for an exciting day! Fee: \$70 (inc tuition/handouts/buffet lunch/refreshments). Reg. by: March 30. CEUs: 0.65.

# April 8; 8:20 am - 3:30 pm; Council Bluffs

Long Term Care Infection Prevention and Control Conference. Spon: IWCC. Contact: Cheryl Heininger, (712) 325-3265. Fac: Philip Smith, MD. Aud: RNs/LPNs. Address fundamentals of infection prevention and their application in the long term care setting – come for a great conference that is timely! Fee: \$65 (inc tuition/handouts/buffet lunch/refreshments). Reg. by: April 6. CEUs: 0.75.

# April 9; 9 am - 12:15 pm; Council Bluffs

Adult/Child Abuse Identification and Reporting for Mandatory Reporters. Spon: IWCC. Contact: Cheryl Heininger, (712) 325-3265. Fac: Deb Blodgett, RN. Aud: RNs/LPNs. Informs mandatory reporters of suspected adult/child abuse and/or neglect of their role and responsibilities. Fee: \$35 (inc tuition/handouts/refreshments). Reg. by: April 7. CEUs: 0.35.

# April 14; 9 am - 4 pm; Council Bluffs

**Kids, Calories, and Wacky Combos and Burning Health Issues in Schools.** Spon: IWCC. Contact: Cheryl Heininger, (712) 325-3265. Fac: Charlotte Burt, MSN, RN. Aud: RNs/LPNs. Orient nurses to food and activity behaviors that negatively influence health of school-age children and analyze current student health topics in school nursing practice. Fee: \$70 (inc tuition/handouts/buffet lunch/refreshments). Reg. by: April 12. CEUs: 0.65.

# April 20; 9 am-4 pm; Council Bluffs

**Team Building: Pulling It All Together.** Spon: IWCC. Contact: Cheryl Heininger, (712) 325-3265. Fac: Kristi Smith, RN, BSN, CLNC, CCM. Aud: RNs/LPNs. A great day – build upon current knowledge and perception of teams and to create new concepts in working together. Fee: \$70 (inc tuition/handouts/buffet lunch/refreshments). Reg. by: April 16. CEUs: 0.65.

# April 22; 9 am - 12:15 pm; Council Bluffs

**Patient Care.** Spon: IWCC. Contact: Cheryl Heininger, (712) 325-3265. Fac: Mary Lou Padrnos, BS, RT. Aud: Nursess. Explore good patient care during X-ray processes. Fee: \$35 (inc tuition/handouts/refreshments). Reg. by: April 20. CEUs: 0.35.

# April 22; 9 am - 12:15 pm; Council Bluffs

**Being Ethical Practitioners.** Spon: IWCC. Contact: Cheryl Heininger, (712) 325-3265. Fac: Kathy Montagne, LSW. Aud: RNs/LPNs. Discussion of ethics. Fee: \$40 (inc tuition/handouts/refreshments). Reg. by: April 20. CEUs: 0.35.

# REGION IV SOUTHEAST COUNTIES OF IOWA



Appanoose, Cedar, Clinton, Davis, Des Moines, Henry, Iowa, Jefferson, Johnson, Keokuk, Lee, Louisa, Mahaska, Marion, Monroe, Muscatine, Scott, Van Buren, Wapello, Washington.

#### **ABBREVIATIONS**

Spon:SponsorReg. by:Register byFac:FacultyTBA:To be announcedAud:AudienceNG:Not Giveninc:includes/includingNR:Nonresident

KCC: Kirkwood Community College
 MEC: Medical Education Collaborative
 UIHC: University of Iowa Hospital and Clinics

#### February 2; 9 am - 4 pm; Iowa City

**Basic Fetal Monitoring.** Spon: UIHC Dept of Nsg. Contact: Karen Marek, (319) 356-4304. Fac: Jeana Andrew, RN, MSN, and Amy Sanborn, RNC, BSN; Dept of Nsg, Univ of IA Hosps and Clinics. Aud: RNs working on obstetrics. To provide basic information on methods of fetal monitoring, recognition of changes/interventions to assist in the management of patients, and documentation issues. Fee: TBA. Reg. by: Jan 12. CEUs: 0.65.

#### February 9; 8 am - 4:15 pm; lowa City

**Site Specific Oncology Clinical Enrichment: Solid Tumors.** Spon: UIHC Dept of Nsg. Contact: Karen Marek, (319) 356-4304. Fac: Univ of IA Hosps and Clinics staff. Aud: RNs/LPNs. The purpose of this class is to provide information on cancer site specific solid tumors and hematologi-

cal diseases including etiology, diagnosis, treatment, symptom management, and expected outcomes. Fee: TBA. Reg. by: Jan 19. CEUs: 0.8.

February 11 and 12; 8 am-4:30 pm each day; lowa City ELNEC "End of Life Nursing Education Consortium" Super Core Training. Spon: IA Hospice. Contact: Brooke Gritzner, (712) 790-3013. Fac: Brooke Gritzner, RN, CHPN, ELNEC trainer, EPEC trainer. Aud: RNs/LPNs/ARNPs. This program includes 8 modules addressing critical aspects of end of life care including pain/symptom management, ethical issues, cultural considerations, bereavement. Fee: \$149/person. Reg. by: Feb 8. CEUs: 1.4.

# February 11 and 12; Iowa City Time: February 11: 8 am-4 pm; February 12: 8 am-2:45 pm

**Fundamentals of Chemotherapy and the Patient Experience.** Spon: UIHC Dept of Nsg. Contact: Karen Marek, (319) 356-4304. Fac: Univ of IA Hosps and Clinics staff. Aud: RNs providing chemotherapy. This two-day program is designed to enhance the nurse's understanding of chemotherapy and care of patients receiving chemotherapy. Fee: TBA. Reg. by: Jan 21. CEUs: 1.35.

#### February 27; 8 am - 3:30 pm; lowa City

**17th Annual Ambulatory Surgery Conference.** Spon: Mercy Iowa City. Contact: Mercy On Call, 1-800-358-2767. Fac: Multiple. Aud: RNs and healthcare providers. This intense one-day offering will provide an opportunity to gain pertinent information about key issues related to ambulatory surgery patient care. Fee: \$50 prior to Feb 5; \$60 after Feb 5. Reg. by: Jan 29. CEUs: 0.72.

#### March 6; 8 am - 3:30 pm; lowa City

**8th Annual Endoscopy Conference.** Spon: Mercy Iowa City. Contact: Mercy On Call, 1-800-358-2767. Fac: Multiple. Aud: RNs. A focus on multiple conditions requiring an endoscopic procedure including GI tract and respiratory system. Fee: \$40. Reg. by: Feb 11. CEUs: 0.72.

# March 6 and 8; Iowa City Time: March 6: 8 am-12 noon;

March 8: 3:30-6:30 pm

**Basic Life Support Provider Course.** Spon: Mercy lowa City. Contact: Mercy On Call, 1-800-358-2767. Fac: BLS approved instructors. Aud: RNs and healthcare providers. To successfully demonstrate BLS skills and protocols according to the AHA guidelines. Fee: \$35. Reg. by: Feb 16. CEUs: 0.4.

#### March 10; 7:30 - 11:30 am; lowa City

**ACLS Provider Renewal Course.** Spon: Mercy lowa City. Contact: Mercy On Call, 1-800-358-2767. Fac: ACLS approved instructors. Aud: RNs and healthcare providers. To successfully demonstrate the ACLS protocols according to the AHA guidelines, prerequisites include current BLS validation and completed self-assessment. Fee: \$75. Reg. by: Preferred by Feb 22. CEUs: 0.4.

# March 23; Time – TBA; Iowa City

**2010 Surgical Nursing Conference.** Spon: UIHC Dept of Nsg. Contact: Karen Marek, (319) 356-4304. Fac: Univ of IA Hosps and Clinics staff. Aud: RNs/LPNs. To provide information for nurses caring for a variety of surgical patients. Fee: TBA. Reg. by: March 2. CEUs: TBA.

# March 26; 8 am - 4 pm; lowa City

**Trauma 2010.** Spon: Mercy lowa City. Contact: Mercy On Call, 1-800-358-2767. Fac: NG. Aud: RNs. This intense conference will focus on a variety of topics for the healthcare professional working in a trauma setting. Fee: TBA. Reg. by: Preferred by Feb 26. CEUs: 0.72.

# March 27; 8 am - 4:15 pm; Iowa City

**2010 Perianesthesia Nursing Conference.** Spon: UIHC Dept of Nsg. Contact: Karen Marek, (319) 356-4304. Fac: Univ of IA Hosps and Clinics staff. Aud: RNs/LPNs. To provide information on topics of interest to pre- and postanesthesia nurse including anesthesia complications, artificial joints, post-op management after robotic surgery,

### **REGION 4** Continued from page 14

neurointerventional radiology, concerns in adults with congenital heart defects/repairs. Fee: TBA. Reg. by: March 5. CEUs: TBA.

#### April 6 and 7; Time – TBA; Iowa City

Scofield Advanced Oncology Nursing Conference. Spon: UIHC Dept of Nsg. Contact: Karen Marek, (319) 356-4304. Fac: Univ of IA Hosps and Clinics staff. Aud: RNs/LPNs. To provide information on a variety of issues related to cancer including updates on sarcoma, leukemia, urological cancers, health care reform, fertility issues, pharmacology, GI diagnostics, lab/pathology review, health care reform, and nursing sensitive outcomes. Fee: TBA. Reg. by: March 9. CEUs: 1.5.

April 7 and 8; lowa City
Time: April 7: 8 am-4 pm;
April 8: 8 am-12 noon

**PALS Provider Course.** Spon: Mercy lowa City. Contact: Mercy On Call, 1-800-358-2767. Fac: PALS approved instructors. Aud: RNs and healthcare providers. To successfully demonstrate PALS skills and protocols according to the AHA guidelines; prerequisites include current BLS val-

idation and completed pre-test. Fee: \$150. Reg. by: Preferred by March 6. CEUs: 1.2.

#### April 8; 12:30-4:30 pm; lowa City

**PALS Provider Renewal Course.** Spon: Mercy lowa City. Contact: Mercy On Call, 1-800-358-2767. Fac: PALS approved instructors. Aud: RNs and healthcare providers. To successfully demonstrate PALS skills and protocols according to the AHA guidelines, prerequisites include current BLS validation and completed pre-test. Fee: \$75. Reg. by: March 6. CEUs: 0.2.

#### April 13; 8 am-4:20 pm; lowa City

Site Specific Oncology Clinical Enrichment: Hematology Oncology. Spon: UIHC Dept of Nsg. Contact: Karen Marek, (319) 356-4304. Fac: Univ of IA Hosps and Clinics staff. Aud: RNs/LPNs. The purpose of this class is to provide information on hematological conditions and hematological malignancies including etiology, diagnosis, treatment, symptom management, nursing care, and expected outcomes. Fee: TBA. Reg. by: March 23. CEUs: 0.8.

April 13; Time – TBA; Iowa City

**Trauma: Issues from the Field to Rehabilitation.** Spon:

UIHC Dept of Nsg and NAON. Contact: Karen Marek, (319) 356-4304. Fac: St. Luke's, Cedar Rapids and Univ of IA Hosps and Clinics health care professionals. Aud: RNs/LPNs. A program cosponsored with Hawkeye Chap #149 Nat'l Assoc of Orthopaedic Nurses to provide nurses with information on multiple aspects of care involved in treating orthopaedic trauma patients ranging from the accident scene to rehabilitation. Fee: TBA. Reg. by: March 23. CEUs: TBA.

April 15 and 16; 8 am-4:30 pm each day; Mt. Pleasant ELNEC "End of Life Nursing Education Consortium" Super Core Training. Spon: IA Hospice. Contact: Brooke Gritzner, (712) 790-3013. Fac: Brooke Gritzner, RN, CHPN, ELNEC trainer, EPEC trainer. Aud: RNs/LPNs/ARNPs/SW/Administrators. This program includes 8 modules addressing critical aspects of end of life care including pain/symptom management, ethical issues, cultural considerations,

April 20; 8 am - 4 pm; lowa City

**Basic ECG Interpretation.** Spon: Mercy lowa City. Contact: Mercy On Call, 1-800-358-2767. Fac: Kim Pattee, RN, BSN, CCRN. Aud: RNs. This program is designed to assist participants to understand the anatomy and physiology of the cardiovascular system, the electrical conduction of the heart, and the relationship with normal and abnormal electrocardiograph tracings and is used in preparation for ACLS. Fee: \$50. Reg. by: Preferred by April 1; class is limited to 12. CEUs: 0.78.

bereavement. Fee: \$149/person. Reg. by: April 9. CEUs: 1.4.

### April 23; Time – TBA; Iowa City

17th National Evidence-Based Practice Conference: Technological Innovations for EBP. Spon: UIHC Dept of Nsg. Contact: Grace Rempel, (319) 384-6737. Fac: Suzanne Bakken, RN, DNSc, FAAN; Columbia Univ, NY, NY. Aud: RNs/LPNs. This program describes the use of innovative technology in promoting evidence-based health care; a variety of innovations and evidence-based practice changes will be discussed with implications for practice, research, and education. Fee: TBA. Reg. by: March 26. CEUs: TBA.

April 28 and 29; lowa City Time: April 28: 7:30 am-3 pm; April 29: 8-11 am

**ACLS Provider Course.** Spon: Mercy lowa City. Contact: Mercy On Call, 1-800-358-2767. Fac: ACLS approved instructors. Aud: RNs and healthcare providers. To successfully demonstrate the ACLS protocols according to the AHA guidelines, prerequisites include basic ECG interpretation, current BLS validation and completed self-assessment. Fee: \$150. Reg. by: Preferred by March 20. CEUs: 1.0.

# REGION V CENTRAL COUNTIES OF IOWA



Boone, Dallas, Grundy, Hamilton, Hardin, Jasper, Marshall, Polk, Poweshiek, Story, Tama, Webster.

### **ABBREVIATIONS**

Spon: Sponsor Fac: Faculty Aud: Audience inc: includes/including Reg. by: Register by TBA: To be announced NG: Not Given NR: Nonresident

CC: Hawkeye Community College
IA: Iowa Nurses' Association
IEC: Medical Education Collaborative
IHC: University of Iowa Hospital and Clinics

# January 5-February 4 (Tuesdays/Thursdays); 5-9 pm; Ankeny

**Supervising in Healthcare Facilities.** Spon: DMACC. Contact: Jaime Wheelock, (515) 964-6353. Fac: Marie Kunkle-Nagel. Aud: LPNs. Prepare the LPN for a supervisory role in a long term care facility. Fee: \$225. Reg. by: NG. CEUs: 4.5.

#### January 9 - May 7; Time - Varies; City - Varies

**CPR Classes/Renewal.** Spon: DMACC. Contact: T.J. Carroll. Fac: Staff. Aud: RNs/LPNs. Gaining CPR certification or renewal. Fee: \$59 for new certification; \$39 for renewal. Reg. by: NG. CEUs: 0.5 for new certification; 0.3 for renewal.

#### January 19 - April 4; 8 am - 4 pm; ICN Sites

Management of Patients Across the Continuum. Spon: DMACC. Contact: Jaime Wheelock, (515) 964-6353. Fac: M.J. Potratz. Aud: RNs/LPNs. Series of classes related to caring for patients in many settings and multiple diagnoses. Contact Provider directly for information on individual classes in the series. Fee: Varies by class. Reg. by: NG. CEUs: Varies for each class.

# January 27-May 12 (Wednesdays); 6:30-9:30 pm; Ankeny

**IV Therapy for the LPN/RN.** Spon: DMACC. Contact: Jaime Wheelock, (515) 964-6353. Fac: Cynthia Arterburn. Aud: RNs/LPNs. Prepare LPNs to perform procedures related to IV therapy and help RNs update IV therapy skills. Fee: \$295. Reg. by: NG. CEUs: 4.5.

January 28 and 29; 8 am-4:30 pm each day; Fort Dodge ELNEC "End of Life Nursing Education Consortium" Super Core Training. Spon: IA Hospice. Contact: Brooke Gritzner, (712) 790-3013. Fac: Brooke Gritzner, RN, CHPN, ELNEC trainer, EPEC trainer. Aud: RNs/LPNs/ARNPs/SW/ Administrators. This program includes 8 modules addressing critical aspects of end of life care including pain/symptom management, ethical issues, cultural considerations, bereavement. Fee: \$149/person. Reg. by: Jan 25. CEUs: 1.4.

# February 11 - March 11 (Tuesdays/Thursdays); 5-10 pm; Ankeny

**Supervising in Healthcare Facilities.** Spon: DMACC. Contact: Jaime Wheelock, (515) 964-6353. Fac: Marie Kunkle-Nagel. Aud: LPNs. Prepare the LPN for a supervisory role in a long term care facility. Fee: \$225. Reg. by: NG. CEUs: 4.5.

#### February 11; 8:30 am - 3:30 pm; Marshalltown

**Nursing Informatics: Are You Ready?** Spon: IA Valley CE. Contact: Cheryl Little, (641) 844-5623. Fac: Dr. Jane Brokel, PhD, RN. Aud: RNs/LPNs. Dr. Brokel will share her expertise in nursing informatics, health information exchange in lowa, standardized nursing concepts in health information exchange, nursing documentation in the continuity of care in electronic exchange, and much, much more. Fee: \$89. Reg. by: Feb 3. CEUs: 0.72.

#### February 17; 8 am - 3:30 pm; Des Moines

**Childhood Neurology.** Spon: PESI, LLC. Contact: Customer Service, 1-800-843-7763. Fac: Tamara H. Langhoff, RN, MS, CPNP. Aud: RNs/LPNs. Join Tamara H. Langhoff, RN, MS, CPNP, for this comprehensive seminar and equip yourself with the latest information available regarding the identification, evaluation, and treatment options for children with neurological disorders. Fee: \$179. Reg. by: N/A. CEUs: 0.6.

#### February 25; 9 am - 12 noon; Marshalltown

Dementia Care Training for Professionals – Part I. Spon: IA Valley CE. Contact: Cheryl Little, (641) 844-5623. Fac: Connie Lucas. Aud: RNs/LPNs, esp those working with dementia clients. Learn the signs, symptoms, progression, and effect on the brain of Alzheimer's Disease; discuss ways to effectively communicate with Alzheimer's clients and their families; learn techniques to assist Alzheimer's clients in activities of daily living and describe person-centered care. (Parts I and II will meet the required 6 hour dementia training in lowa.) Fee: \$55. Reg. by: Feb 17. CEUs: 0.3.

### March 23; 8:30 am - 4 pm; Fort Dodge

**CHPN Certification Review Class.** Spon: IA Hospice. Contact: Brooke Gritzner, (712) 790-3013. Fac: Nancy Sharp, RN, BSN, CHPN, HPNA Certification registered trainer. Aud: Hospice nurses. To provide clinical information and study strategies for hospice nurses preparing to take the HPNA certification exam. Fee: \$150. Reg. by: Feb 22. CEUs: 0.7.

# March 23-April 22 (Tuesdays/Thursdays); 6-9 pm; Ankeny

**Nurse Refresher.** Spon: DMACC. Contact: Jaime Wheelock, (515) 964-6353. Fac: Staff. Aud: RNs. To assist nurses by updating current knowledge base and skill. Fee: \$400. Reg. by: NG. CEUs: 3.0.

# March 25; 9 am - 12 noon; Marshalltown

**Dementia Care Training for Professionals – Part II.** Spon: IA Valley CE. Contact: Cheryl Little, (641) 844-5623. Fac: Connie Lucas. Aud: RNs/LPNs, esp those working with dementia clients. Learn and respond appropriately to the challenging behaviors of Alzheimer's Disease; discuss per-

son-centered care plans, family issues such as role reversal, grief, loss, and guilt; ways you can facilitate the adjustment to care facility residency for residents and family members; and discuss staff support and stress reduction. (Parts I and II will meet the required 6 hour dementia training in lowa.) Fee: \$55. Reg. by: March 17. CEUs: 0.3.

#### March 30; 7:45 am-4 pm; Des Moines

Care Management of the Patient with Diabetes. Spon: Mercy Med Cntr. Contact: Mercy Nurse, (515) 643-8668. Fac: Rosemary Ambroson, RN, BAN, CDE. Aud: RNs/LPNs/ARNPs. To provide health care providers with the skills and concepts necessary to manage the comprehensive care of the patient with diabetes; inpatient and outpatient concepts are discussed. Fee: Free for employees of Mercy Med Cntr and affiliates; \$50 for others. Reg. by: March 16. CEUs: 0.8.

#### March 30 - May 18; 9 am - 3 pm; Marshalltown

Supervising in Health Care Facilities. Spon: IA Valley CE. Contact: Cheryl Little, (641) 844-5623. Fac: Mary McGeough, RN. Aud: LPNs supervising in long term care. You will gain knowledge and skills useful in personnel management and client care. You will examine selected management problems, discuss related basic theory and principles, and apply these in solving problems. Fee: \$279. Reg. by: March 23. CEUs: 4.3.

#### April 7 and 8; Time - TBA; West Des Moines

**36th Annual Iowa Conference on Perinatal Medicine.** Spon: UIHC Dept of Nsg. Contact: Kathy Brodgen, (319) 356-2637 or <a href="katherine-brogden@uiowa.edu">katherine-brogden@uiowa.edu</a>. Fac: Univ of IA Hosps and Clinics staff. Aud: RNs/LPNs. Annual conference sponsored by the Statewide Perinatal Program to provide updated and current information on obstetric and newborn practices to Iowa perinatal care professionals in all levels of care. Fee: \$175 for two days; \$145 for one day. Reg. by: March 26. CEUs: TBA.

### April 7 and 8; 8 am - 4:30 pm each day; Urbandale

**ELNEC "End of Life Nursing Education Consortium" Super Core Training.** Spon: IA Hospice. Contact: Brooke Gritzner, (712) 790-3013. Fac: Brooke Gritzner, RN, CHPN, ELNEC trainer, EPEC trainer. Aud: RNs/LPNs/ARNPs/SW/Administrators. This program includes 8 modules addressing critical aspects of end of life care including pain/symptom management, ethical issues, cultural considerations, bereavement. Fee: \$149/person. Reg. by: April 2. CEUs: 1.4.

# OUT OF STATE PROGRAMS

All programs listed in this section are covered by lowa approved provider numbers even though they are held outside of lowa.

#### **ABBREVIATIONS**

Spon: Sponsor Reg. by: Register by
Fac: Faculty TBA: To be announced
Aud: Audience

inc: includes/including

RCC: Rochester Community College

There are no Out of State listings for this quarter.

# HOME STUDY PROGRAMS

There is no limitation on the amount of home study which can be obtained for renewal; the entire 36 contact hours can be obtained by this mechanism.

The CE Solutions Group
501 Sycamore Street Suite 505

Waterloo, Iowa 50703 Contact: Linda L. Fisk Phone: (319) 287-4022 or Toll-free: (866) 650-3400

E-mail: <u>info@cesolutionsgroup.com</u>

(Iowa Provider Number 335)

These activities are approved by the Alabama Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation, Provider #05-99.0.

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# **About Autoimmune Disorders.**

Fac: Mary McGeough, RN, BSN. Aud: RNs/LPNs/ARNPs. Health care professionals will increase their understanding of a variety of common autoimmune disorders including skills needed for patient care. Fee: Booklet, \$49.95 (inc postage); online, \$46.95. CEUs: 0.5. ANCC: 4.

# Basic First Aid.

Fac: Mary McGeough, RN, BSN. Aud: RNs/LPNs. Health care personnel will learn the techniques of basic first aid. Fee: Booklet, \$29.95 (inc postage); online, \$26.95. CEUs: 0.3. ANCC: 2.5.

# Bloodborne Pathogens.

Fac: Mary McGeough, BSN. Aud: RNs/LPNs/ARNPs/Direct Care personnel. To increase awareness of prevention, transmission, and exposure to blood-borne pathogens. Fee: Booklet, \$21.95 (inc postage); online, \$18.95. CEUs: 0.2. ANCC: 1.5.

# **Breath Sounds and the Healthcare Professional.**

Fac: Based on the Incredibly Easy Series by Springhouse Publishing. Aud: RNs/LPNs/ARNPs/Respiratory Therapists. To properly interpret normal and adventitious breath sounds through reading and audio CD. Fee: \$116.95 (inc book and postage); online, \$69.95 (nurse responsible for purchasing book). CEUs: 2.0. ANCC: 16.5.

# Caring for the Patient with Fibromyalgia Syndrome (Revised).

Fac: Linda L. Fisk, RN, BA. Aud: RNs/LPNs. To discuss the incidence, symptomology and common treatments for patients with Fibromyalgia. Fee: Booklet, \$49.95 (inc postage); online, \$46.95. CEUs: 0.5. ANCC: 4.

#### Caring for the Stroke Patient (Revised).

Fac: Mary McGeough, RN, BSN. Aud: RNs/LPNs. The nurse will better understand the pathophysiology of the stroke patient and nursing care/interventions to prevent complications and enhance healing and rehabilitation. Fee: Booklet, \$49.95 (inc postage); online, \$46.95. CEUs: 0.5. ANCC: 4.

#### **CCDI (Chronic Confusion or Dementing Illness).**

Fac: Mary McGeough, RN, BSN. Aud: RNs/LPNs/CNAs. All staff working in the long term care setting will increase their knowledge and skills in caring for persons diagnosed with chronic confusion or a dementing illness. This self-study meets the training requirements for staff working in a CCDI unit or facility. Fee: \$59.95 (inc postage); group discounts for packets of 10 or more. Online fee: \$56 (online group discounts available). CEUs: 0.7. ANCC: 5.5.

#### **Child Abuse for Mandatory Reporters.**

Fac: Linda L. Fisk, RN, BA. Aud: RNs/LPNs/ARNPs. (Approved by the Abuse Education Review Panel.) To meet the Mandatory Reporters' requirements for child abuse education by reviewing and updating information on incidence, indications, treatment options and legal implications. Fee: \$21.95 (inc postage); group discounts for packets of 10 or more. Online fee: \$18.95 (online group discounts available). CEUs: 0.24. ANCC: 2.

# Child and Dependent Adult Abuse for Mandatory Reporters.

Fac: Linda L. Fisk, RN, BA. Aud: RNs/LPNs/ARNPs. (Approved by the Abuse Education Review Panel.) A combined program intended to meet the Mandatory Reporter's requirements for child and dependent adult abuse education by reviewing and updating information on incidence, indications, treatment options and legal implications. Fee: Booklet, \$21.95 (inc postage); group discounts for packets of 10 or more. Online fee: \$18.95 (online group discounts available). CEUs: 0.24. ANCC: 2.

### **Complications of Diabetes Mellitus.**

Fac: Linda L. Fisk, RN, BA. Aud: RNs/LPNs. To enhance the participants' understanding of complications that may affect the diabetic patient, primarily: diabetic retinopathy, diabetic neuropathy, diabetic nephropathy, and cardiovascular disease. Fee: Booklet, \$29.95 (inc postage); online, \$26.95. CEUs: 0.3. ANCC: 2.5.

# Constipation and Encopresis: The Hard Truth.

Fac: Jennifer Hill, MSN, FNP. Aud: RNs/LPNs/ARNPs. To increase the awareness and knowledge of constipation and encopresis in the pediatric patient. Fee: Booklet, \$29.95 (inc postage); online, \$26.95. CEUs: 0.3. ANCC: 2.5.

# Cyclic Vomiting Syndrome in Children.

Fac: Jennifer Hill, MSN, FNP. Aud: RNs/LPNs/ARNPs. To increase the awareness and knowledge of cyclic vomiting syndrome (CVS) in children. Fee: \$29.95 (inc booklet); online, \$26.95. CEUs: 0.3. ANCC: 2.5.

# **Dealing with Difficult People.**

Fac: Mary McGeough, RN, BSN. Aud: RNs/LPNs/ARNPs. Health care professionals will learn how to work with difficult people, recognize problem "types," and manage everyday stress associated with dealing with people. Fee: \$21.95 (inc postage); online, \$18.95. CEUs: 0.2. ANCC: 1.5.

# **Dependent Adult Abuse for Mandatory Reporters.**

Fac: Linda L. Fisk, RN, BA. Aud: RNs/LPNs/ARNPs. (Approved by the Abuse Education Review Panel.) To meet the Mandatory Reporters' requirements for dependent adult abuse education by reviewing and updating information on incidence, indications, treatment options and legal implications. Fee: Booklet, \$21.95 (inc postage); group discounts for packets of 10 or more. Online fee: \$18.95 (online group discounts available). CEUs: 0.24.

# Depression in Children and Adolescents.

Fac: Mary McGeough, RN, BSN. Aud: RNs/LPNs. Participants will increase their understanding of the characteristics of depression in children and adolescents and what therapies are appropriate in treating it. Fee: Booklet, \$34.95 (inc postage); online, \$31.95. CEUs: 0.35. ANCC: 3.

# Diabetes Mellitus: A Guide for Healthcare Professionals.

Fac: Based on the book <u>ADA Complete Guide to Diabetes</u>, 3rd Ed, by the American Diabetes Association. Aud: RNs/LPNs/ARNPs. To update the nurse on current information about diabetes mellitus and the variety of treatment possibilities. Fee: \$131.95 (inc book and postage); online, \$121.95 (nurse responsible for purchasing book). CEUs: 2.4. ANCC: 20.

#### Domestic Violence.

Fac: Julia Kaasa-Pitzen, MS Psychology. Aud: RNs/LPNs/ARNPs. To enhance the learner's understanding of family violence, causes, physical, psychological and behavioral indicators; and family violence prevention. Fee: Booklet, \$34.95 (inc postage); online, \$31.95. CEUs: 0.35. ANCC: 3.

#### Drugs and the Elderly (Revised).

Fac: Mary McGeough, RN, BSN. Aud: RNs/LPNs/ARNPs. Nurses working with older adults will review and update their knowledge of medications commonly prescribed for the elderly and potential related problems. Fee: Booklet, \$29.95 (inc postage); online, \$26.95. CEUs: 0.3. ANCC: 2.5.

#### **EKGs Made Easy.**

Fac: Based on the book <u>EKG in a Heartbeat</u> by Karen M. Ellis. Aud: RNs/LPNs/ARNPs. To provide a succinct resource for analyzing EKGs. "This material is NOT intended as an elementary text on EKG" and assumes a basic understanding of EKG principles. However, for those who desire review, update, and support related to EKG, this course is for you! Fee: \$48.95 (inc book and postage); online, \$21.95 (nurse responsible for purchasing book). CEUs: 0.4. ANCC: 3.

#### **End of Life Care and Pain Management.**

Fac: Brooke Gritzner, RN. Aud: RNs/LPNs/ARNPs. End of life care is an important, but sometimes neglected, part of the health care continuum. End of life care focuses on the needs of patients as well as needs of family and friends. This course will help the health care professional better understand how to provide quality care at the end of life. Fee: Booklet, \$29.95 (inc postage); online, \$26.95. CEUs: 0.3. ANCC: 2.5.

### **Ethical Principles in Nursing.**

Fac: Linda Terry Godson, MA, RN. Aud: RNs/LPNs/ARNPs. To enhance the nurse's ability to utilize ethical principles in nursing practice. Fee: Booklet, \$29.95 (inc postage); online, \$26.95. CEUs: 0.3. ANCC: 2.5.

#### The Expert Physical Examination.

Fac: Based on the book <u>Expert 10-Minute Physical Examinations</u> by Mosby, a Times Mirror Company. Aud: RNs/LPNs. To enhance nursing physical examination skills. Fee: \$98.95 (inc book postage); online, \$51.95 (nurse responsible for purchasing book). CEUs: 1.5. ANCC: 12.5.

# Headache: In Adults and Children.

Fac: Linda L. Fisk, RN, BA. Aud: RNs/LPNs. To better understand the types of headaches in both the adult and child client, what may trigger a certain type of headache, and treatment options. Fee: Booklet, \$39.95 (inc postage); online, \$36.95. CEUs: 0.4. ANCC: 3.

# Heart Sounds and the Healthcare Professional.

Fac: Based on the Incredibly Easy Series by Springhouse Publishing. Aud: RNs/LPNs/ARNPs. To accurately identify heart sounds in the normal and cardiovascular-chal-Continued on page 18

### **THE CE SOLUTIONS GROUP** Continued from page 17

lenged patient through study and audio CD interpretation. Fee: \$116.95 (inc book and postage); online, \$69.95 (nurse responsible for purchasing book online). CEUs: 2.0. ANCC: 16.5.

#### Infection Control.

Fac: Mary McGeough, RN, BSN. Aud: RNs/LPNs. Health care professionals will review and gain knowledge of current infection control procedures including handwashing, use of protective equipment, disposal of contaminated materials, and disinfecting environmental surfaces. Fee: Booklet, \$21.95 (inc postage); group discounts available. Online fee: \$18.95 (online group discounts available). CEUs: 0.2. ANCC: 1.5.

### Managing Urinary Incontinence in the Elderly.

Fac: Mary McGeough, RN, BSN. Aud: RNs/LPNs. To review and update nurses' skills for managing urinary incontinence, primarily in the long term care setting. Fee: Booklet, \$29.95 (inc postage); online, \$26.95. CEUs: 0.3. ANCC: 2.5.

#### Multiple Sclerosis: The Nursing Perspective.

Fac: Based on the book <u>Multiple Sclerosis: The Nursing Perspective</u> by Rosalind Kalb, PhD. Aud: RNs/LPNs/ARNPs. To provide an overview of MS and its treatment, with an emphasis on the unique role of the nurse in the treatment process. Fee: \$49.95 (inc book and postage); online, \$46.95. CEUs: 0.5. ANCC: 4.

#### A Nurse's Guide to Legal Issues.

Based on the book *Nurse's Legal Handbook*, 5th Ed, published by Lippincott, Williams & Wilkins. Aud: RNs/LPNs/ARNPs. To learn the appropriate responses to current legal issues and decrease the risk of liability in the practice of nursing. Fee: \$164.95 (inc book and postage); online, \$119.95 (nurse responsible for purchasing book). CEUs: 2.4. ANCC: 20.

#### **Nursing Documentation.**

Fac: Mary McGeough, RN, BSN. Aud: RNs/LPNs. Nurses will gain knowledge and skills related to the documentation of information in the patient's medical record. Fee: Booklet, \$21.95 (inc postage); online, \$18.95. CEUs: 0.2. ANCC: 1.5.

# Nutrition/Hydration and the Elderly Patient.

Fac: Mary McGeough, RN, BSN. Aud: RNs/LPNs. Health care professionals will increase their understanding of the nutrition and hydration needs of the elderly patient. Fee: Booklet, \$29.95 (inc postage); online, \$26.95. CEUs: 0.3. ANCC: 2.5.

# Overcoming Metabolic Syndrome.

Fac: Scott Isaacs, MD, and Fred Vagnini, MD. Aud: RNs/LPNs/ARNPs. High levels of cholesterol, blood pressure, blood sugar? Overweight? Learn strategies to reverse metabolic syndrome and reduce the risk of heart attack and stroke. Fee: \$77.95 (inc book and postage); online, \$60.95 (inc e-book). CEUs: 1.0. ANCC: 8.

# Overcoming Prescription Drug Addiction.

Fac: Rod Colvin, MS. Aud: RNs/LPNs/ARNPs. The nurse will enhance his or her understanding of the pattern of compulsive drug use, treatment, family support and monitoring. Fee: \$79.95 (inc book and postage); online, \$72.95 (inc e-book). CEUs: 1.5. ANCC: 12.5.

# Pneumonia.

Fac: Mary McGeough, RN, BSN. Aud: RNs/LPNs. Health care professionals will review and update their understanding of pneumonia as well as the care and treatment of patients with the disease. Fee: Booklet, \$21.95 (inc postage); online, \$18.95. CEUs: 0.2. ANCC: 1.5.

# Preventing Medical Errors.

Fac: Mary McGeough, RN, BSN. Aud: RNs/LPNs/ARNPs. To provide the participant with insights and skills for preventing medical errors. Fee: Booklet, \$29.95 (inc postage); online, \$26.95. CEUs: 0.3. ANCC: 2.5.

# Quick Facts for the ER Nurse.

Fac: Based on the Incredibly Easy Series by Springhouse Publishing. Aud: RNs/LPNs/ARNPs. To enhance the participant's knowledge of emergency procedures, labs – all at a glance. Includes a handy pocket guide. Fee: \$51.95 (inc book and postage); online, \$21.95 (nurse responsible for purchasing book). CEUs: 0.4. ANCC: 3.5.

# Recognizing and Responding to Terrorism Events: Biological, Chemical and Radiological.

Fac: Linda L. Fisk, RN, BA. Aud: RNs/LPNs/ARNPs. To

enhance the participant's knowledge of potential biological, chemical, and radiological terrorism agents, signs and symptoms, and reporting procedures should an event occur or be suspected. Fee: Booklet, \$49.95 (inc postage); online, \$46.95. CEUs: 0.5. ANCC: 4.

#### Science Fiction or Reality? Pharmacogenomics.

Fac: Linda L. Fisk, RN, BA. Aud: RNs/LPNs/ARNPs. To explore the inherited variations in genes that dictate drug response and the way these variations can be used to predict whether a patient will have a good response to a drug, a bad response to a drug, or no response at all. Fee: Booklet, \$21.95 (inc postage); online, \$18.95. CEUs: 0.2. ANCC: 1.5.

#### **Stem Cell Research and Ethical Considerations.**

Fac: Linda L. Fisk, RN, BA. Aud: RNs/LPNs/ARNPs. To enhance the participant's knowledge of the science, ethics and regulatory mechanisms involved in stem cell research. Fee: Booklet, \$29.95 (inc postage); online, \$26.95. CEUs: 0.3. ANCC: 2.5.

#### Supervising in Today's Healthcare Organizations.

Fac: Mary McGeough, RN, BSN. Aud: RNs/LPNs. Health care professionals will gain the knowledge and skills needed to successfully manage and supervise people working in a health care facility. Fee: Booklet, \$79.95 (inc postage); online, \$76.95. CEUs: 0.8. ANCC: 6.5.

### Understanding and Supporting Grieving Children.

Fac: Jaymee Glenn-Burns, BS, MDiv, MA. Aud: RNs/LPNs/ARNPs. To present information that will help caregivers better understand and support grieving children. Fee: Booklet, \$21.95 (inc postage); online, \$18.95. CEUs: 0.2. ANCC: 1.5.

#### **Understanding Asthma.**

Fac: Linda L. Fisk, RN, BA. Aud: RNs/LPNs. To enhance the nurse's knowledge of asthma in the child and adult (w/section inc for the asthmatic child at school). Fee: Booklet, \$49.95 (inc postage); online, \$46.95. CEUs: 0.5. ANCC: 4.

### Understanding Parkinson's Disease (Revised).

Fac: Linda Terry Godson, MA, RN. Aud: RNs/LPNs. To review and update the nurse about Parkinson's Disease. Fee: Booklet, \$29.95 (inc postage); online, \$26.95. CEUs: 0.3. ANCC: 2.5.

# **Urologic and Kidney Diseases.**

Fac: Linda Fisk, RN, BS. Aud: RNs/LPNs. To enhance the participant's knowledge of the urinary system and diseases that can affect that system. Fee: Booklet, \$49.95 (inc postage); online, \$46.95. CEUs: 0.5. ANCC: 5.

# When a Child Dies: Scott's Story.

Fac: Connie Harmsen, RN. Aud: RNs/LPNs. The nurse will better understand the grieving process as it relates to the child, teenager, and adult. Fee: Booklet, \$29.95 (inc postage); online, \$26.95. CEUs: 0.3. ANCC: 2.5.

# Wound Care and the Healthcare Professional.

Fac: Based on the Incredibly Easy Series by Springhouse Publishing. Aud: RNs/LPNs/ARNPs. The nurse will better identify and understand wound treatment. Fee: \$127.95 (inc book and postage); online, \$86.95 (nurse responsible for purchasing book). CEUs: 2.5. ANCC: 20.5.

Consultants for the Future 4302 Kipling Avenue Plant City, Florida 33566 Phone: Linda S. Greenfield

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#### Alzheimer's Disease and Dementia Related Disorders.

Fac: Linda S. Greenfield, RN, PhD. Aud: RNs/LPNs. Provides ways to approach problem areas in direct care of those with Alzheimer's disease or related dementias with extensive suggestions for effective communication. Fee: \$10 online; \$12 in hard copy. CEUs: 0.2.

#### Bittersweet: A Study of Diabetes Mellitus.

Fac: Linda S. Greenfield, RN, PhD. Aud: RNs/LPNs. This course presents the latest research, as well as the basic concepts of diabetes mellitus and can offer you an introduction, a review or an update on the disease process. Fee: \$30. CEUs: 0.5.

# Brain Game: Things to Know When Using Drugs Which Change Moods and Behaviors in Elderly Patients.

Fac: Linda S. Greenfield, RN, PhD. Aud: RNs/LPNs. Psychotropic drug therapy is studied in detail, emphasizing effects on neurotransmitters, reasons for side effects, need for close monitoring, and interactions possible. Fee: \$18. CEUs: 0.3.

#### Care of the Alzheimer's Patient.

Fac: Linda S. Greenfield, RN, PhD. Aud: RNs/LPNs. Presents suggestions and approaches to management of common behaviors and symptoms of A.D. that are not drug based. Fee: \$6. CEUs: 0.1.

# Changing Beds: You May Have Made It, But You Don't Have to Lie in It. Mental Emotional Health.

Fac: Linda S. Greenfield, RN, PhD. Aud: RNs/LPNs. Teaches how to foster mental and emotional health, emphasizing empowerment through self-definition, self responsibility, monitoring thought patterns and dealing with feelings. Fee: \$60. CEUs: 1.0.

# Cognito Ergo Sum: Creating an Empowered Image.

Fac: Dr. Linda S. Greenfield. Aud: RNs/LPNs. Teaches how to recognize and create your own internal power by changing the way you think, using the nursing environment as the milieu. Fee: \$30. CEUs: 0.5.

# **End of Life Care.**

Fac: Linda S. Greenfield, RN, PhD. Aud: RNs/LPNs. Discusses compassionate care of those in the final weeks of life, differentiating palliative, chronic, and hospice care levels and suggesting interventions that support patient autonomy. Fee: \$6. CEUs: 0.1.

# CONSULTANTS FOR THE FUTURE Cont. from page 18 Flight Manual: Helping Adolescents Take to Flight/ Mental and Emotional Wellness.

Author: Linda S. Greenfield, RN, PhD. Aud: RNs/LPNs. Empowers the nurse to assist the teen in the development of maturity, self-definition, independence and personal power using story format as examples. Fee: \$36. CEUs: 0.6.

### Good Grief: Providing Light to Those in Emotional Pain.

Fac: Linda S. Greenfield, RN, PhD. Aud: RNs/LPNs. Fosters the nurse's ability to listen, console and nurture those involved in loss and changing personal identity, using specific, guided techniques. Fee: \$30. CEUs: 0.5.

# Good Vibrations: Recognizing the Healing Energy Within Emotions.

Author: Linda S. Greenfield, RN, PhD. Aud: RNs/LPNs. Explores relationship between the energy of toxic emotions and diseases correlating emotional issues to the human energy system of chakras and studying how the body is designed to manage anger, fear, hate, etc. safely. Fee: \$42. CEUs: 0.7.

#### **HIV/AIDS: A Comprehensive Course.**

Fac: Linda S. Greenfield, RN, PhD. Aud: RNs/LPNs. Provides detailed examination of pathology, transmission, signs and symptoms, prevention, precautions and treatment of HIV. Fee: \$15 online; \$18 in hard copy. CEUs: 0.3.

#### Live or Let Die: The Right to Die.

Fac: Linda S. Greenfield, RN, PhD. Offer nurses an increased awareness of the dilemmas with the moral and/or legal issues of allowing a patient to die. Fee: \$30. CEUs: 0.5.

# Mindful Care: Using Positive Thoughts and Emotions as a Catalyst to Healing.

Fac: Linda S. Greenfield, RN, PhD. Aud: RNs/LPNs. Examines body/mind connection, exploring chemistry that links immune system function to ways we think and feel, and teaching more positive thinking patterns and ways to deal with negative emotions. Fee: \$30. CEUs: 0.5.

# $\label{eq:Nutrition Cognition: Eating for Health in the '90s.} \\$

Fac: Linda S. Greenfield, RN, PhD. Aud: RNs/LPNs. Teaches about antioxidants, herbal supplements, phytoestrogens, and about pesticide residues, nitrates and transfatty acids to allow you to choose foods that help and avoid foods that harm. Fee: \$30. CEUs: 0.5.

# Over the Edge: Biological Stress and Chronic Conditions.

Fac: Linda S. Greenfield, RN, PhD. Aud: RNs/LPNs. Studies the effect of biological stress from industrial chemicals, heavy metals and other pollutants and impact on chronic conditions such as unresolving pain, lack of healing, depression, panic attacks and inability to sleep. Fee: \$25 online; \$30 in hard copy. CEUs: 0.5.

# Paper Chasing: Effective Documentation.

Fac: Linda S. Greenfield, RN, PhD. Aud: RNs/LPNs. Presents documentation forms and ideas to increase quality of documentation correlated to the nursing process, as applied to both long term and acute patient care environments. Fee: \$30. CEUs: 0.5.

# The Patient in Pain: Why Are We Managing Pain and Not Healing It.

Fac: Linda S. Greenfield, RN, PhD. Aud: RNs/LPNs. Physiology of acute and chronic pain perception, factors of pain reaction, attitudes toward the patient in pain that may hinder therapy, effective use of medication and use of non-invasive and alternative pain therapies. Fee: \$35 online; \$42 in hard copy. CEUs: 0.7.

# Power Dynamics: Growth and Development of Personal Power.

Fac: Linda S. Greenfield, RN, PhD. Aud: RNs/LPNs. Examines dynamics of personal power by studying development of the body's energy system with suggested interventions to restore balance and energetic health. Fee: \$30. CEUs: 0.5.

# Power Tripping: Issues of Control Resolves Through Shadow Work.

Fac: Linda S. Greenfield, RN, PhD. Aud: RNs/LPNs. Examines the paradigm of power, mechanisms of control, how we drain power or steal power from others, and introduces a healthier paradigm of internal power through healing unconscious issues. Fee: \$30. CEUs: 0.5.

#### The Prevention of Medical Errors.

Fac: Linda S. Greenfield, RN, PhD. Aud: RNs/LPNs. Informs nurses of growing national concern over the alarmingly high numbers of errors and provides information to increase patient safety, guidance for reporting and suggestions for systems monitoring. Fee: \$12. CEUs: 0.2.

#### Stroke.

Fac: Linda S. Greenfield, RN, PhD. Aud: RNs/LPNs. Studies pathology of various kinds and locations of strokes, the related symptoms and approaches to acute and rehabilitative care. Fee: \$30. CEUs: 0.5.

# Talking With the Docs: Effective Nurse Physician Communication.

Fac: Linda S. Greenfield, RN, PhD. Aud: RNs/LPNs. Designed to help you increase your power and effectiveness when communicating with physicians in difficult situations. Fee: \$24. CEUs: 0.4.

### Who's Confused?

Fac: Linda S. Greenfield, RN, PhD. Aud: RNs/LPNs. A study of Alzheimer's disease and other forms of dementia with means to establish a therapeutic environment for same. Fee: \$30. CEUs: 0.5.

# Working the Numbers: Nursing Intrepretation of Laboratory Tests.

Fac: Linda S. Greenfield, RN, PhD. Aud: RNs/LPNs. Examines nursing intrepretation of CBC, hematologic studies, iron studies, UA, electrolyte survey, kidney function studies and liver function studies. Fee: \$36. CEUs: 0.6.

Lorand Health
CE Resource Center
P.O. Box 10391
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Phone: (319) 832-1957 Office Hours:

(Iowa Provider Number 300)

Monday-Friday (9 am-5 pm)
E-mail: lorandhealth@yahoo.com
Website: www.ceresourcecenter.com

Course may be ordered by phone or mail. Visit our website for additional course offerings. MasterCard and VISA accepted. Special sale offers available when you order via our secure website.

#### Art of Charting.

Fac: Textbook Publisher: Lippincott, Williams & Wilkins. Aud: RNs/LPNs. This course is an excellent review for all nurses; includes practical case illustrations of clean, concise charting; legal implications; and the impact of nursing documentation on patient care, your nursing career, as well as medical reimbursement. Fee: \$55 (plus \$7 shipping/handling – includes resource text). CEUs: 1.5.

#### Autism.

Fac: Textbook Authors: B. Jepson, MD, with J. Johnson. Aud: RNs/LPNs. This course examines assessment issues of autism in children and adolescents, possible causes, treatment options, and nursing considerations. Fee: \$58 (plus \$7 shipping/handling – includes resource text and all CE materials). CEUs: 2.1.

#### Bipolar Disorder in Children.

Fac: Textbook Authors: D. Papolos, MD, and J. Papolos. Aud: RNs/LPNs. This course examines the challenging diagnosis of Bipolar Disorder in children, assessment guidelines, nursing considerations, planning/implementation, and a comprehensive approach toward the needs of children and their families. Fee: \$49 (plus \$7 shipping/handling – includes resource text). CEUs: 3.6.

# **Borderline Personality Disorder in Adolescents.**

Fac: Textbook Author: B.A. Aguirre, MD. Aud: RNs/LPNs. Examines cutting-edge treatment, clinically tested techniques, current research, and clinical nursing interventions for working with clients and their families. Fee: \$48 (plus \$7 shipping/handling – includes resource text). CEUs: 2.1.

# Breaking the Mold: Healing Childhood Trauma.

Fac: Textbook Authors: P.A. Levine, MD, and M. Kline, MS, MFT. Aud: RNs/LPNs. Examines how trauma is imprinted on the body, brain, and spirit which can result in anxiety, nightmares, depression, physical illnesses, addictions, aggression, and hyperactivity; includes case studies and dynamic new approaches for working with traumatized children. Fee: \$61 (plus \$7 shipping/handling – includes resource text). CEUs: 3.6.

# Child and Adolescent Mental Health Nursing.

Fac: Textbook Authors: N. Dogra, A. Parkin, F. Gale, and C. Frake. Aud: RNs/LPNs. <u>NEW COURSE AVAILABLE Feb 1, 2010:</u> Examines the nature, prevalence, treatment, and management of mental health problems in children and adolescents; case studies and self-directed exercises; an invaluable resource for those working with children with mental health problems. Fee: \$81 (plus \$7 shipping/handling – includes resource text). CEUs: 3.6.

# Chronic Illness in Children and Adolescents.

Fac: Textbook Authors: R.T. Brown, PhD; B.P. Daly, PhD; and A.U. Rickel, PhD. Aud: RNs/LPNs. Examines the social and psychological impact of chronic illness in children/adolescents; assessment/treatment considerations with practical, evidence-based treatment guidance for the most common disorders seen in clinical practice. Fee: \$47 (plus \$7 shipping/handling – includes resource text). CEUs: 0.8.

# Collaborative Therapy: Working with Multi-Stressed

Fac: W. Madsen, PhD. Aud: RNs/LPNs. Based on the professional resource text <u>Collaborative Therapy with Multi-Stressed Families</u>, this course examines an alternative approach to working with the "difficult" family; creative ways to help family members shift relationships and develop proactive coping strategies. Fee: \$78 (plus \$7 shipping/handling – includes resource text). CEUs: 3.0.

### **LORAND HEALTH** Continued from page19

#### Dazed and Confused: Straight Talk about the Most Used and Abused Drugs.

Fac: Textbook Authors: C. Kuhn, PhD; S. Swartzwelder, PhD; and W. Wilson, PhD. Aud: RNs/LPNs. This comprehensive course examines how drugs work and impact the body and behavior; objective information on the most often used and abused drugs, from alcohol, caffeine, and nicotine to heroin, ecstasy, and methamphetamines, as well as a special review on energy drinks, prescription drug abuse, and the unique effects of drugs on the adolescent brain. Fee: \$57 (plus \$7 shipping/handling – includes resource text). CEUs: 3.0.

#### **Eating Disorders.**

Fac: Textbook Author: C. Costing, MA, MEd, MFT. Aud: RNs/LPNs. Examines causes, assessment guidelines, patient and family education resources, treatment philosophies/approaches, and nursing considerations. Fee: \$46 (plus \$7 shipping/handling – includes resource text). CEUs: 2.8.

#### **Health and Wellness Promotion.**

Fac: Textbook Author: S.K. Leddy, RN, PhD. Aud: RNs/LPNs. This comprehensive course presents important outcomebased research relating to the human strengths approach to improvements in health, well-being, and quality of life; includes interventions and how to apply theory to nursing clinical practice. Fee: \$86 (plus \$7 shipping/handling includes resource text). CEUs: 3.6.

#### Kids Who Cut.

Fac: NG. Aud: RNs/LPNs. Provides the nurse with detailed information about working with children who engage in self-harming behaviors; examines causes/effects of selfinjury, signs of self-harm, effective communication strategies for clients, their parents/caregivers and nursing interventions that contribute to long-term recovery. Fee: \$45 (plus \$7 shipping/handling - includes resource text). CEUs: 2.0.

### Lyme Disease.

Fac: Textbook Authors: C.A. Bean with L.A. Fein, MD, MPh. Aud: RNs/LPNs. Examines signs/symptoms, routes of transmission, diagnostic testing, treatment options, and nursing considerations. Fee: \$56 (plus \$7 shipping/handling – includes resource text). CEUs: 2.9.

# Mental Disorders in the Older Adult.

Fac: Textbook Author: J.M. Zarit, PhD. Aud: RNs/LPNs. Presents comprehensive information on disorders of aging including techniques for interviewing and assessing the older adult as well as the role of family care-giving in the treatment process; an excellent resource for nurses working with the elderly. Fee: \$67 (plus \$7 shipping/handling includes resource text). CEUs: 2.5.

# Mindfulness and Psychotherapy.

Fac: Textbook Authors: C.K. Germer, PhD; R.D. Siegel, PsyD; and P.R. Fulton, EdD. Aud: RNs/LPNs. This comprehensive course provides the nurse a solid introduction to mindfulness, how it is used as a treatment intervention, and its use for the treatment of anxiety, stress reduction, chronic pain, depression, and other conditions. Fee: \$68 (plus \$7 shipping/handling - includes resource text). CEUs: NG.

# Nursing: Shifting to a New Paradigm.

Fac: Textbook Author: M.A. Newman, RN, PhD. Aud: RNs/LPNs. Examines the concept of health, the new shift in the perspective of health, the theory of "Health as an Expanding Consciousness," and how it can be applied in a variety of practice areas: an intriguing and timely examination of the significant difference nursing makes in nealthcare. Fee: \$79 (plus \$7 shipping/handling resource text). CEUs: 2.0.

# Oppositional Defiant Disorder in Children.

Fac: G. Cook, RN. Aud: RNs/LPNs. This mini-course includes important information on signs/symptoms, treatment options, and nursing considerations. Fee: \$10 (plus \$3.50) shipping/handling when shipped via U.S. mail). GO GREEN – SAVE A TREE: NO shipping/handling fees when you request the course be sent to you via e-mail attachment. CEUs: 0.1.

# **Pediatric Chronic Fatigue Syndrome.**

Fac: Textbook Authors: K.L. De Meirleir, MD, PhD; N.R. McGregor, BDS, MDSC, PhD; and E.L.S. Van Hoof, PhD. Aud: RNs/LPNs. Examines the potential impact of CFS on child and adolescent functioning, diagnostic criteria, case studies, and nursing considerations. Fee: \$66 (plus \$7 shipping/handling - includes resource text). CEUs: 1.3.

# Psychiatric Nursing Diagnosis and Care Planning Made Thyroid Disorders.

Fac: Textbook Author: M.C. Townsend, DSN, APRN, BC. Aud: RNs/LPNs. Presents practical, complete, easy-to-use resource information on how to develop individualized care plans in a variety of psychiatric healthcare settings and information on safe administration of psychotropic medications. Fee: \$77 (plus \$7 shipping/handling includes resource text). CEUs: 3.6.

### PTSD: Healing, Recovery, and Growth.

Fac: Textbook Author: G.R. Schiraldi, PhD. Aud: RNs/LPNs. Examines changes that traumatic events cause in people, the process of recovery, and the full range of treatment options. Fee: \$76 (plus \$7 shipping/handling - includes 2009 resource text). CEUs: 3.0.

#### Relaxation Therapy: The Nursing Role.

Fac: Textbook Authors: M. Davis, PhD; E.R. Eshelman, MSW; and M. McKay, PhD. Aud: RNs/LPNs. Superb examination of relaxation therapy as a way to help clients manage stress; interventions that help minimize maladaptive symptoms with the long-term goal to assist individuals toward achievement of their highest potential for wellness; techniques that are within the scope of nursing practice. Fee: \$75 (plus \$7 shipping/handling - includes 2008 resource text). CEUs: 3.0.

#### Restless Legs Syndrome: The Patient with Elvis Legs.

Fac: Textbook Author: K.R. Chaudhuri, MD. Aud: RNs/LPNs. Examines the signs/symptoms of RLS, problems of misdiagnosis, current thoughts on pathogenesis, and up-todate treatments. Fee: \$44 (plus \$7 shipping/handling includes 2009 resource text). CEUs: 1.0.

#### School Health Nursing: A Comprehensive Review.

Fac: Textbook Editor: J. Selekman, DNSc, RN. Aud: RNs/LPNs. This course utilizes the book School Nursing: A Comprehensive Text, the only text endorsed by the National Association of School Nurses (NASN), the recognized authority on school-age children and school health issues: this CE course examines the history and development of the school nursing role, standards of practice, legal concerns, political/legislative issues as well as comprehensive coverage of important pediatric health care topics including school medication issues and public health concerns from the school nurse perspective. Fee: \$139 (plus \$7 shipping/handling). CEUs: 7.2 (may be completed in two sections divided equally).

# Teaching Methods and Strategies for the Nurse Educator.

Fac: Textbook Author: S. DeYoung, EdD. Aud: RNs. Provides vital information for RNs interested in or currently working in the areas of staff development, patient education, or academic teaching; detailed teaching strategies and review of research evidence on good teaching practices. Fee: \$88 (plus \$7 shipping/handling – includes resource text). CEUs: 3.6.

# **Teen Mental Health Issues.**

Fac: G. Cook, RN. Aud: RNs/LPNs. This mini-course includes important information on anxiety and depression in teens; signs/symptoms, treatment options, and nursing considerations. Fee: \$11 (plus \$3.50 shipping/handling when shipped via U.S. mail). GO GREEN - SAVE A TREE: FREE shipping/handling when you request the course be sent to you via e-mail attachment. CEUs: 0.1.

# Teens with ADD/ADHD.

Fac: Textbook Author: C.A. Zeigler Dendy, MS. Aud: RNs/LPNs. Includes information on diagnosis, treatments, academic issues, co-existing conditions, and nursing considerations. Fee: \$65 (plus \$7 shipping/handling - includes resource text). CEUs: 3.6.

Fac: Textbook Authors: M. Skugor, MD, with J.B. Wilder. Aud: RNs/LPNs. Examines hypothyroidism, hyperthyroidism, thyroid cancers, thyroid nodules/goiters, up-todate treatment strategies, medication, and nursing considerations. Fee: \$55 (plus \$7 shipping/handling - includes resource text). CEUs: 2.4.

#### Trauma Therapy.

Fac: J. Briere, PhD, and C. Scott, MD. Aud: RNs/LPNs. Vital exploration of the treatment of older adolescents and adults who may have experienced a traumatic event; cognitive-behavioral therapy, relational psychotherapy, and psychopharmacology are examined. Fee: \$60 (plus \$7 shipping/handling - includes resource text - 280 pages). CEUs: 1.1.

#### Winter Blues: Seasonal Affective Disorder.

Fac: Textbook Authors: N.E. Rosenthal, MD. Aud: RNs/LPNs. Examines signs, symptoms, diagnostic criteria, disease differentiation and co-morbidity, assessment fundamentals, treatment options and patient case studies. Fee: \$43 (plus \$7 shipping/handling - includes resource text - 280 pages). CEUs: 3.6.

**Neonatal Network 2220 Northpoint Parkway** Santa Rosa, California 95407 **Contact: Barbara Mansinne** Phone: (707) 569-1415 (Iowa Provider Number 189)

#### January/February Issue of Neonatal Nurse.

Various topics related to neonatal nursing, including retinopathy of prematurity, PICC line placement in the neonate, feeding challenges in the late preterm infant, urinalysis interpretation, and more. Fac: Carol Trotter, RN, PhD, NNP. Aud: Neonatal Nurses. To provide current information to neonatal nurses on the above topics. Fee: TBD. Reg. by: Feb 28, 2011. CEUs: TBD.

# March/April Issue of Neonatal Nurse.

Ambiguous Genitalia: A Case Study Involving a 24-weekgestation Twin B The Complete Blood Count. Fac: Carol Trotter, RN, PhD, NNP. Aud: Neonatal Nurses. To provide current information to neonatal nurses on the above topics. Fee: TBD. Reg. by: April 30, 2011. CEUs: TBD.

# **NURSING BOARD [655]**

### **CHAPTER 4 DISCIPLINE**

655 - 4.1(17A,147,152,272C) Board authority. The board of nursing may discipline a registered nurse, a licensed practical nurse or an advanced registered nurse practitioner for any grounds stated in Iowa Code chapters 147, 152 and 272C, or rules promulgated thereunder.

655 - 4.2(17A,147,152,272C) Complaints and investigations. Complaints are allegations of wrongful acts or omissions relating to the ethical or professional conduct of a

4.2(1) In accordance with Iowa Code section 272C.3(1) "c," the board shall investigate or review, upon written complaint or upon its own motion pursuant to other information received by the board, alleged acts or omissions which the board reasonably believes constitute cause for licensee disci-

4.2(2) The executive director, or an authorized designee, may review and investigate any complaint information received, in order to determine the probability that a violation of lowa law or administrative rule has occurred.

655 - 4.3(17A,147,152,272C) Issuance of investigatory subpoenas. The board shall have the authority to issue an investigatory subpoena in accordance with the provisions of Iowa Code section 17A.13.

**4.3(1)** The executive director or designee may, upon the written request of a board investigator or on the executive director's own initiative, subpoena books, papers, records and other real evidence which are necessary for the board to decide whether to institute a contested case proceeding. In the case of a subpoena for mental health records, each of the following conditions shall be satisfied prior to the issuance of the subpoena:

a. The nature of the complaint reasonably justifies the issuance of a subpoena;

b. Adequate safeguards have been established to prevent unauthorized disclosure;

c. An express statutory mandate, articulated public policy, or other recognizable public interest favors access; and

d. An attempt was made to notify the patient and to secure an authorization from the patient for release of the

**4.3(2)** A written request for a subpoena or the executive director's written memorandum in support of the issuance of a subpoena shall contain the following:

a. The name and address of the person to whom the subpoena will be directed:

b. A specific description of the books, papers, records or other real evidence requested;

c. An explanation of why the documents sought to be subpoenaed are necessary for the board to determine whether it should institute a contested case proceeding; and

d. In the case of a subpoena request for mental health records, confirmation that the conditions described in subrule 4.3(1) have been satisfied.

**4.3(3)** Each subpoena shall contain the following:

a. The name and address of the person to whom the subpoena is directed;

b. A description of the books, papers, records or other real evidence requested;

c. The date, time and location for production or inspection and copying; d. The time within which a motion to quash or modify the

subpoena must be filed; e. The signature, address and telephone number of the

executive director or designee;

f. The date of issuance;

g. A return of service.

4.3(4) Any person who is aggrieved or adversely affected by compliance with the subpoena and who desires to challenge the subpoena must, within 14 days after service of the subpoena, or before the time specified for compliance if such time is less than 14 days, file with the board a motion to quash or modify the subpoena. The motion shall describe the legal reasons why the subpoena should be quashed or modified and may be accompanied by legal briefs or factual affidavits.

4.3(5) Upon receipt of a timely motion to quash or modify a subpoena, the board may request an administrative law judge to issue a decision or the board may issue a decision. Oral argument may be scheduled at the discretion of the board or the administrative law judge. The administrative law judge or the board may quash or modify the subpoena, deny the motion, or issue an appropriate protective order.

**4.3(6)** A person aggrieved by a ruling of an administrative law judge who desires to challenge that ruling must appeal the ruling to the board by serving on the executive director, either in person or by certified mail, a notice of appeal within ten days after service of the decision of the administrative law judge.

**4.3(7)** If the person contesting the subpoena is not the

person under investigation, the board's decision is final for purposes of judicial review. If the person contesting the subpoena is the person under investigation, the board's decision is not final for purposes of judicial review until either (1) the person is notified that the investigation has been concluded with no formal action, or (2) there is a final decision in the contested case.

655 - 4.4(17A,147,152,272C) Board action. The board shall review investigative conclusions and do one of the following:

1. Close the investigative case without action.

2. Request further inquiry.

3. Appoint a peer review committee to assist with the investigation.

4. Determine the existence of sufficient probable cause and order a disciplinary hearing to be held in compliance with Iowa Code section 272C.6.

655 - 4.5(17A,147,152,272C) Peer review committee. The board may establish a peer review committee to assist with the investigative process when deemed necessary.

**4.5(1)** The committee shall determine if the conduct of the licensee conforms to minimum standards of acceptable and prevailing practice of nursing and submit a report of its findings to the board.

4.5(2) The board shall review the committee's findings and proceed with action available under rule 4.4(17A,147, 152,272C).

4.5(3) The peer review committee shall observe the confidentiality requirements imposed by lowa Code section

655 - 4.6(17A,147,152,272C) Grounds for discipline. A licensee may be disciplined for failure to comply with the rules promulgated by the board and for any wrongful act or omission related to nursing practice, licensure or professional conduct.

4.6(1) In accordance with Iowa Code section 147.55(1), behavior which constitutes fraud in procuring a license may include, but need not be limited to, the following:

a. Falsification of the application, credentials, or records submitted to the board for licensure as a registered nurse, licensed practical nurse, or registration as an advanced registered nurse practitioner.

b. Fraud, misrepresentation, or deceit in taking the licensing examination or in obtaining a license as a registered nurse, licensed practical nurse, or registration as an advanced registered nurse practitioner.

c. Impersonating any applicant in any examination for licensure as a registered nurse or licensed practical nurse.

4.6(2) In accordance with Iowa Code section 147.55(2), professional incompetency may include, but need not be limited to, the following:

a. Lack of knowledge, skill, or ability to discharge professional obligations within the scope of nursing practice.

b. Deviation by the licensee from the standards of learning, education, or skill ordinarily possessed and applied by other nurses in the state of lowa acting in the same or similar

c. Willful or repeated departure from or failure to conform to the minimum standards of acceptable and prevailing practice of nursing in the state of lowa.

d. Willful or repeated failure to practice nursing with reasonable skill and safety.

e. Willful or repeated failure to practice within the scope of current licensure or level of preparation.

f. Failure to meet the standards as defined in 655 - Chapter 6, Iowa Administrative Code.

g. Failure to comply with the requirements of Iowa Code

4.6(3) In accordance with Iowa Code section 147.55(3), behavior (i.e., acts, knowledge, and practices) which constitutes knowingly making misleading, deceptive, untrue, or fraudulent representations in the practice of a profession may include, but need not be limited to, the following:

a Oral or written misrepresentation relating to dec credentials, licensure status, records and applications.

b. Falsifying records related to nursing practice or knowingly permitting the use of falsified information in those

c. Failing to provide written notification of a change of address to the board within 30 days of the event.

d. Failing to notify the board within 30 days from the date of the final decision in a disciplinary action taken by the licensing authority of another state, territory or country.

e. Failing to notify the board of a criminal conviction within 30 days of the action, regardless of the jurisdiction wherein it occurred.

f. Failing to submit an additional completed fingerprint packet as required and applicable fee, when a previous fingerprint submission has been determined to be unacceptable, within 30 days of a request made by board staff.

g. Failing to submit verification of compliance with continuing education requirements or exceptions for the period of time being audited.

4.6(4) In accordance with Iowa Code section 147.55(3), behavior (i.e., acts, knowledge, and practices) which constitutes unethical conduct may include, but need not be limited to, the following:

a. Performing nursing services beyond the authorized scope of practice for which the individual is licensed or prepared.

b. Allowing another person to use one's nursing license for any purpose.

c. Failing to comply with any rule promulgated by the board related to minimum standards of nursing. d. Improper delegation of nursing services, functions, or

responsibilities.

e. Committing an act or omission which may adversely affect the physical or psychosocial welfare of the patient or

f. Committing an act which causes physical, emotional, or financial injury to the patient or client.

q. Engaging in sexual conduct, including inappropriate physical contact or any behavior that is seductive, demeaning, or exploitative, with regard to a patient or client.

h. Failing to report to, or leaving, a nursing assignment without properly notifying appropriate supervisory personnel and ensuring the safety and welfare of the patient or client.

i. Violating the confidentiality or privacy rights of the patient or client.

j. Discriminating against a patient or client because of age, sex, race, creed, illness, or economic or social status.

k. Failing to assess, accurately document, or report the status of a patient or client.

I. Misappropriating medications, property, supplies, or equipment of the patient, client, or agency.

m. Fraudulently or inappropriately using or permitting the use of prescription blanks or obtaining prescription medications under false pretenses.

n. Practicing nursing while under the influence of alcohol, illicit drugs, or while impaired by the use of legitimately prescribed pharmacological agents or medications.

o. Being involved in the unauthorized manufacture, possession, distribution, or use of a controlled substance.

p. Pleading guilty to or being convicted of a misdemeanor or felony related to the practice of nursing, without regard to the jurisdiction wherein the action occurred.

q. Engaging in behavior that is contradictory to professional decorum.

r. Failing to report suspected wrongful acts or omissions committed by a licensee of the board.

s. Failing to comply with an order of the board.

655 - 4.7(17A,147,152,272C) Sanctions. A sanction is a disciplinary action by the board which resolves a contested case. The board may impose one or more of the following:

1. Revocation.

2. Suspension.

3. Probation.

4. Civil penalty. A fine may be imposed in accordance with Iowa Code section 272C.3(2)"e." Assessment of a fine shall be specified in the order and may not exceed a maximum amount of \$1,000. Fines may be incurred for:

 Practicing without an active license: \$50 for each calendar month or part thereof, beginning on the date that a license enters inactive status.

· Obtaining a license by falsification of continuing education records: \$50 for each contact hour falsified.

• Violating rule 4.6(17A,147,152,272C): an amount deemed appropriate.

5. Continuing education, reexamination, or both.

6. Citation and warning.

655 - 4.8(17A,147,152,272C) Panel of specialists. The board may appoint a panel of nurses who are specialists to ascertain the facts of a case pursuant to lowa Code section 272C.6(2). The board chairperson or designee shall appoint the presiding officer.

**4.8(1)** The executive director shall set the date, time, and location of the hearing and make proper notification to all

**4.8(2)** The panel of specialists shall:

a. Enter into the record the names of the presiding officer, members of the panel, the parties and their representatives.

b. Enter into the record the notice and evidence of service, order for hearing, statement of charges, answer, if available, and any other pleadings, motions or orders.

c. Receive opening statements from the parties.

d. Receive evidence, in accordance with Iowa Code section 17A.14, on behalf of the state of lowa and on behalf of the licensee.

e. Question the witnesses.

f. Receive closing statements from the parties.

g. Determine the findings of fact by a majority vote and make a written report of its findings to the board within a reasonable period.

# **CHAPTER 4** Continued from page 21

655 - 4.9(17A,147,152,272C) Informal settlement. Pursuant to the provisions of Iowa Code sections 17A.10, 17A.12 and 272C.3, the board may consider resolution of disciplinary matters through informal settlement prior to filing charges or the commencement of contested case proceedings. The executive director or a designee may negotiate with the licensee regarding a proposed disposition of the controversy. Upon consent of both parties, the board will review the proposal for action.

655 - 4.10(17A,147,152,272C) Voluntary surrender. A voluntary surrender of licensure may be submitted to the board as resolution of a contested case or in lieu of continued compliance with a disciplinary decision of the board.

#### 655 - 4.11(17A,147,152,272C) Application for reinstatement. Any person whose license to practice nursing has been suspended or revoked by order of the board or has been voluntarily surrendered may apply for reinstatement. A request for reinstatement must be accomplished in accordance with the terms and conditions specified in the board's order and filed in conformance with these rules. The reinstatement request must be submitted with two sets of the fingerprint packet to facilitate a national criminal history background check, plus the fee identified in the definition of "fees" in 655 – 3.1(17A,147,152,272C). All fees are nonrefundable.

- **4.11(1)** If the license was voluntarily surrendered, or if the order for suspension or revocation did not establish terms and conditions for reinstatement, an initial application may not be filed until one year has elapsed from the date of the order. Persons who have failed to satisfy the terms and conditions imposed by the board shall not be entitled to reinstatement.
- 4.11(2) The respondent shall initiate proceedings for licensure reinstatement by making application to the board. The application shall be docketed in the original case in which the license was revoked, suspended or voluntarily surrendered and shall be subject to the same rules of procedure as other contested cases before the board. The person filing the application for reinstatement shall immediately serve a copy upon the attorney for the state of lowa and shall in the same manner serve any additional documents filed in connection with the application.
- 4.11(3) The application shall allege facts and circumstances which, if established, will be sufficient to enable the board to determine that the basis for the revocation, suspension, or voluntary surrender no longer exists and that it shall be in the public interest for the license to be reinstated. The application shall include written evidence supporting the applicant's assertion that the basis for the revocation, suspension, or voluntary surrender no longer exists and that it shall be in the public interest for the license to be reinstated. Such evidence may include, but is not limited to: medical and mental health records establishing successful completion of any necessary medical or mental health treatment and aftercare recommendations; documentation verifying successful completion of any court-imposed terms of probation; statements from support group sponsors verifying active participation in a support group; verified statements from current and past employers attesting to employability; and evidence establishing that prior professional competency or unethical conduct issues have been resolved. The burden of proof to establish such facts shall be on the applicant.
- **4.11(4)** The executive director or an appointed designee shall review the application for reinstatement and determine if it conforms to the requirements imposed by these rules. Applications failing to comply with these requirements will be denied. Such denial shall be in writing, stating the grounds, and may be appealed to the board in compliance with the provisions of Iowa Code chapter 17A.
- **4.11(5)** Applications not denied for failure to conform to the requirements imposed by these rules shall be set for hearing before the board. The hearing shall be a contested case hearing within the meaning of Iowa Code section 17A.12, and the order to grant or deny reinstatement shall incorporate findings of fact and conclusions of law. If reinstatement is granted, terms and conditions may be imposed.
- 655 4.12(17A,147,152,272C) Licensee review committee. In accordance with the provisions of lowa Code section 272C.3(1)"k," the board shall appoint a licensee review committee for the purpose of evaluating and monitoring licensees who self-report physical or mental impairments. The committee shall be comprised of the executive director or designee, a representative with chemical dependency or mental health treatment experience, and a recovering nurse with at least five consecutive years of sobriety.
- **4.12(1)** Eligibility for referral to the committee shall be determined by the executive director in accordance with the following criteria:
  - a. The licensee must self-report the impairment.
  - b. The licensee must submit an evaluation summary,

that an impairment exists.

- c. There must be no indication of practice-related prob-
- d. There must be no documented violation of law or board rules related to impairment-associated behaviors.
- e. There must be no record of prior board sanction for impairment-related problems.
- 4.12(2) The committee shall meet as necessary in order to interview potential participants, develop consensual agreements for new referrals, review licensee compliance, and determine eligibility for continued monitoring.
- 4.12(3) Conditions placed upon the licensee and the duration of the monitoring period shall be established by the committee and communicated to the licensed individual in
- **4.12(4)** The licensee must consent to the conditions proposed by the review committee in order to participate in this program.
- **4.12(5)** Failure to comply with the provisions of the agreement shall require the committee to make immediate referral of the matter to the board for possible disciplinary
- 4.12(6) Information in possession of the licensee review committee shall be subject to the confidentiality requirements of Iowa Code section 272C.6.

655 - 4.13(17A,147,152,272C) Contested case proceedings. Contested case proceedings before the board of nursing are held in accordance with the provisions of Iowa Code chapter 17A. The following rules apply to board activities initiated upon a determination of probable cause that result in the issuance of a notice of hearing. Any adverse agency action to limit or revoke the multistate licensure privilege granted under the provisions of the nurse licensure compact shall be conducted as a contested case proceeding.

655 - 4.14(17A,152E) Definitions. Except where otherwise specifically defined by law:

"Adverse action" means a home or remote state action.

"Contested case" means a proceeding defined by Iowa Code section 17A.2(5) and includes any matter defined as a no factual dispute contested case under 1998 Iowa Acts, chapter 1202, section 14.

"Home state" means the party state, which is the nurse's primary state of residence.

"Home state action" means any administrative, civil, equitable, or criminal action permitted by the home state's laws which are imposed on a nurse by the home state's licensening board or other authority, including actions against an individual's license such as revocation, suspension, probation, or any other action which affects a nurse's authorization to practice.

"Issuance" means the date of mailing of a decision or order or date of delivery if service is by other means, unless another date is specified in the order.

"Party" means each person or agency named or admitted as a party or properly seeking and entitled as of right to be admitted as a party.

"Presiding officer" means the chairperson of the board or

"Proposed decision" means the presiding officer's recommended findings of fact, conclusions of law, decision, and order in a contested case in which the board of nursing did not preside.

"Remote state" means a party state, other than the home state, where either of the following applies:

- 1. Where the patient is located at the time nursing care is
- 2. In the case of the practice of nursing not involving a patient, in such party state where the recipient of nursing care is located.

"Remote state action" means either of the following:

- 1. Any administrative, civil, equitable, or criminal action permitted by a remote state's laws which is imposed on a nurse by the remote state's licensing board or other authority, including actions against an individual's multistate licensure privilege to practice in the remote state.
- 2. Cease and desist and other injunctive or equitable orders issued by remote states or the licensing boards of remote states.

# 655 - 4.15(17A) Time requirements.

4.15(1) Time shall be computed as provided in Iowa Code subsection 4.1(34).

4.15(2) For good cause, the presiding officer may extend or shorten the time to take any action, except as precluded by statute. Except for good cause stated in the record, before extending or shortening the time to take any action, the presiding officer shall afford all parties an opportunity to be heard or to file written arguments.

655 - 4.16(17A) Notice of hearing. The board shall issue an order, notice of hearing, and statement of charges following its determination of probable cause pursuant to lowa

diagnosis, or other evidence which supports a determination Code section 17A.12(2). Delivery of the notice of hearing constitutes the commencement of the contested case pro-

- **4.16(1)** The date, time, and location of the hearing shall be set by the chairperson or the executive director. The licensee shall be notified at least 30 days prior to the scheduled hearing.
- **4.16(2)** Notification shall be in writing delivered either by personal service as in civil actions or by restricted certified mail with return receipt requested. When service cannot be accomplished in such a manner:
- a. An affidavit shall be prepared outlining the measures taken to attempt service and shall become a part of the file when a notice cannot be delivered by personal service or certified mail, return receipt requested.
- b. Notice of hearing shall be published once each week for three consecutive weeks in a newspaper of general circulation, published or circulated in the county of last-known residence of the licensee. The newspaper will be selected by the executive director or a designee. The first notice of hearing shall be published at least 30 days prior to the scheduled
- 655 4.17(17A) Presiding officer. Disciplinary hearings shall be conducted by the board pursuant to lowa Code sec-
- **4.17(1)** The chairperson of the board shall designate the presiding officer in accordance with the provisions of section 17A.11. For nondisciplinary proceedings, any party who wishes to request that the presiding officer assigned to render a proposed decision be an administrative law judge employed by the department of inspections and appeals must file a written request within 20 days after service of a notice of hearing.
- 4.17(2) The executive director may deny the request upon a finding that one or more of the following apply:
- a. Neither the agency nor any officer of the agency under whose authority the contested case is to take place is a named party to the proceeding or a real party in interest to that proceeding.
- b. There is a compelling need to expedite issuance of a final decision in order to protect the public health, safety, or
- c. The case involves significant policy issues of first impression that are inextricably intertwined with the factual issues presented.
- d. The demeanor of the witness is likely to be dispositive in resolving the disputed factual issues.
- e. Funds are unavailable to pay the costs of an administrative law judge and an interagency appeal.
  - f. The request was not timely filed.
  - g. The request is not consistent with a specified statute.
- h. The request would not conform to the disciplinary hearing provision of Iowa Code section 272C.6.
- **4.17(3)** The agency (or its designee) shall issue a written ruling specifying the grounds for its decision within 20 days after a request for an administrative law judge is filed.
- 4.17(4) All rulings by an administrative law judge are subject to appeal to the agency. A party must seek any available intra-agency appeal in order to exhaust adequate administrative remedies.
- **4.17(5)** Unless otherwise provided by law, agency heads and members of multimembered agency heads, when reviewing a proposed decision upon intra-agency appeal, shall have the powers of and shall comply with the provisions of this chapter which apply to presiding officers.
- 655 4.18(17A) Waiver of procedures. Unless otherwise precluded by law, the parties in a contested case proceeding may waive any provision of this chapter. However, the agency in its discretion may refuse to give effect to such a waiver when it deems the waiver to be inconsistent with the public interest.
- 655 4.19(17A) Telephone proceedings. The presiding officer may resolve preliminary procedural motions by telephone conference in which all parties have an opportunity to participate. Other telephone proceedings may be held with the consent of all parties. The presiding officer will determine the location of the parties and witnesses for telephone hearings. The convenience of the witnesses or parties, as well as the nature of the case, will be considered when location is chosen.

# 655 - 4.20(17A) Disqualification.

4.20(1) A presiding officer or other person shall withdraw from participation in the making of any proposed or final decision in a contested case if that person:

- a. Has a personal bias or prejudice concerning a party or a representative of a party;
- b. Has personally investigated, prosecuted or advocated in connection with that case, the specific controversy underlying that case, another pending factually related contested case, or a pending factually related controversy that may culminate in a contested case involving the same parties;

# **CHAPTER 4** Continued from page 22

- c. Is subject to the authority, direction or discretion of any person who has personally investigated, prosecuted or advocated in connection with that contested case, the specific controversy underlying that contested case, or a pending factually related contested case or controversy involving the same parties;
- d. Has acted as counsel to any person who is a private party to that proceeding within the past two years;
- e. Has a personal financial interest in the outcome of the case or any other significant personal interest that could be substantially affected by the outcome of the case;
- f. Has a spouse or relative within the third degree of relationship that: (1) is a party to the case, or an officer, director or trustee of a party; (2) is a lawyer in the case; (3) is known to have an interest that could be substantially affected by the outcome of the case; or (4) is likely to be a material witness in the case; or
- *g.* Has any other legally sufficient cause to withdraw from participation in the decision making in that case.
- **4.20(2)** The term "personally investigated" means taking affirmative steps to interview witnesses directly or to obtain documents or other information directly. The term "personally investigated" does not include general direction and supervision of assigned investigators, unsolicited receipt of information which is relayed to assigned investigators, review of another person's investigative work product in the course of determining whether there is probable cause to initiate a proceeding or exposure to factual information while performing other agency functions, including fact gathering for purposes other than investigation or the matter which culminates in a contested case. Factual information relevant to the merits of a contested case received by a person who later serves as presiding officer in that case shall be disclosed if required by Iowa Code section 17A.17 as amended by 1998 Iowa Acts, chapter 1202, section 19, and subrules 4.20(3) and 4.32(9).
- **4.20(3)** In a situation where a presiding officer or other person knows of information which might reasonably be deemed to be a basis for disqualification and decides voluntary withdrawal is unnecessary, that person shall submit the relevant information for the record by affidavit and shall provide for the record a statement of the reasons for the determination that withdrawal is unnecessary.
- **4.20(4)** If a party asserts disqualification on any appropriate ground, including those listed in subrule 4.20(1), the party shall file a motion supported by an affidavit pursuant to lowa Code section 17A.17 as amended by 1998 lowa Acts, chapter 1202, section 19. The motion must be filed as soon as practicable after the reason alleged in the motion becomes known to the party. If, during the course of the hearing, a party first becomes aware of evidence of bias or other grounds for disqualification, the party may move for disqualification but must establish the grounds by the introduction of evidence into the record.

If the presiding officer determines that disqualification is appropriate, the presiding officer or other person shall withdraw. If the presiding officer determines that withdrawal is not required, the presiding officer shall enter an order to that effect. A party asserting disqualification may seek an interlocutory appeal under rule 4.34(17A).

# 655 – 4.21(17A) Consolidation – severance.

**4.21(1)** Consolidation. The presiding officer may consolidate any or all matters at issue in two or more contested case proceedings where: (a) the matters at issue involve common parties or common questions of fact or law; (b) consolidation would expedite and simplify consideration of the issues involved; and (c) consolidation would not adversely affect the rights of any of the parties to those proceedings.

**4.21(2)** Severance. The presiding officer may, for good cause shown, order any contested case proceedings or portions thereof severed.

# 655 - 4.22(17A) Pleadings.

**4.22(1)** Pleadings may be required by rule, by notice of hearing, or by order of the presiding officer.

**4.22(2)** Petition.

- a. Any petition required in a contested case proceeding shall be filed within 20 days of delivery of the notice of hearing or subsequent order of the presiding officer, unless otherwise ordered.
- b. A petition shall state in separately numbered paragraphs the following:
- (1) The persons or entities on whose behalf the petition is filed;
- (2) The particular provisions of statutes and rules involved;
- (3) The relief demanded and the facts and laws relied upon for such relief; and

  (4) The name address and telephone number of the peti-
- (4) The name, address and telephone number of the petitioner and the petitioner's attorney.

**4.22(3)** Answer. An answer may be filed within 20 days of service of the petition. A party may move to dismiss or apply for a more definite and detailed statement when appropriate.

An answer shall show on whose behalf it is filed and specifically admit, deny, or otherwise answer all material allegations of the pleading to which it responds. It shall state any facts deemed to show an affirmative defense and contain as many additional defenses as the pleader may claim.

An answer shall state the name, address and telephone number of the person filing the answer, the person or entity on whose behalf it is filed, and the attorney representing that person

Any allegation in the petition not denied in the answer is considered admitted. The presiding officer may refuse to consider any defense not raised in the answer which could have been raised on the basis of facts known when the answer was filed if any party would be prejudiced.

# 655 – 4.23(17A) Service and filing of pleadings and other papers.

- **4.23(1)** When service required. Except where otherwise provided by law, every pleading, motion, document, or other paper filed in a contested case proceeding and every paper relating to discovery in such a proceeding shall be served upon each of the parties of record to the proceeding, including the person designated as advocate or prosecutor for the state or the agency. Except for the original notice of hearing and an application for rehearing as provided in lowa Code section 17A.16(2), the party filing a document is responsible for service on all parties.
- **4.23(2)** Service how made. Service upon a party represented by an attorney shall be made upon the attorney unless otherwise ordered. Service is made by delivery or by mailing a copy to the person's last-known address. Service by mail is complete upon mailing, except where otherwise specifically provided by statute, rule, or order.
- **4.23(3)** Filing when required. After the notice of hearing, all pleadings, motions, documents or other papers in a contested case proceeding shall be filed with the board.
- **4.23(4)** Filing when made. Except where otherwise provided by law, a document is deemed filed at the time it is delivered to the board office, delivered to an established courier service for immediate delivery to that office, or mailed by first-class mail or state interoffice mail to that office, so long as there is proof of mailing.
- **4.23(5)** *Proof of mailing.* Proof of mailing includes either: a legible United States Postal Service postmark on the envelope, a certificate of service, a notarized affidavit, or a certification in substantially the following form:

I certify under penalty of perjury and pursuant to the laws of lowa that, on (date of mailing), I mailed copies of (describe document) addressed to the (agency office and address) and to the names and addresses of the parties listed below by depositing the same in the United States mail or state interoffice mail.

(Date) (Signature)

# 655 - 4.24(17A) Discovery.

**4.24(1)** Discovery procedures applicable in civil actions are applicable in contested cases. Unless lengthened or shortened by these rules or by order of the presiding officer, time periods for compliance with discovery shall be as provided in the lowa Rules of Civil Procedure.

**4.24(2)** Any motion relating to discovery shall allege that the moving party has previously made a good-faith attempt to resolve the discovery issues involved with the opposing party. Motions in regard to discovery shall be ruled upon by the presiding officer. Opposing parties shall be afforded the opportunity to respond within ten days of the filing of the motion unless the time is shortened as provided in subrule 4.24(1). The presiding officer may rule on the basis of the written motion and any response, or may order argument on the motion.

**4.24(3)** Evidence obtained in discovery may be used in the contested case proceeding if that evidence would otherwise be admissible in that proceeding.

# 655 – 4.25(17A,272C) Issuance of subpoenas in a contested case.

**4.25(1)** Subpoenas issued in a contested case may compel the attendance of witnesses at deposition or hearing and may compel the production of books, papers, records, and other real evidence. A command to produce evidence or to permit inspection may be joined with a command to appear at deposition or hearing or may be issued separately. Subpoenas may be issued by the executive director or designee upon written request. A request for a subpoena of mental health records must confirm that the conditions described in subrule 4.3(1) have been satisfied prior to the issuance of the subpoena.

- **4.25(2)** A request for a subpoena shall include the following information, as applicable, unless the subpoena is requested to compel testimony or documents for rebuttal or impeachment purposes:
- a. The name, address and telephone number of the person requesting the subpoena;
- b. The name and address of the person to whom the subpoena shall be directed;
- c. The date, time and location at which the person shall be commanded to attend and give testimony;
- *d.* Whether the testimony is requested in connection with a deposition or hearing;
- e. A description of the books, papers, records or other real evidence requested;
- f. The date, time and location for production or inspection and copying; and
- g. In the case of a subpoena request for mental health records, confirmation that the conditions described in subrule 4.3(1) have been satisfied.
- **4.25(3)** Each subpoena shall contain, as applicable, the following:
  - a. The caption of the case;
- b. The name, address and telephone number of the person who requested the subpoena;
- c. The name and address of the person to whom the subpoena is directed;
- d. The date, time and location at which the person is commanded to appear;
- e. Whether the testimony is commanded in connection with a deposition or hearing;
- f. A description of the books, papers, records or other real evidence the person is commanded to produce;
- g. The date, time and location for production or inspection and copying;h. The time within which the motion to quash or modify
- the subpoena must be filed;

  i. The signature, address and telephone number of the executive director or designee;
  - j. The date of issuance;
  - k. A return of service.
- **4.25(4)** Unless a subpoena is requested to compel testimony or documents for rebuttal or impeachment purposes, the executive director or designee shall mail copies of all subpoenas to the parties to the contested case. The person who requested the subpoena is responsible for serving the subpoena upon the subject of the subpoena.
- **4.25(5)** Any person who is aggrieved or adversely affected by compliance with the subpoena or any party to the contested case who desires to challenge the subpoena must, within 14 days after service of the subpoena, or before the time specified for compliance if such time is less than 14 days, file with the board a motion to quash or modify the subpoena. The motion shall describe the legal reasons why the subpoena should be quashed or modified and may be accompanied by legal briefs or factual affidavits.
- **4.25(6)** Upon receipt of a timely motion to quash or modify a subpoena, the board may request an administrative law judge to issue a decision or the board may issue a decision. Oral argument may be scheduled at the discretion of the board or the administrative law judge. The administrative law judge or the board may quash or modify the subpoena, deny the motion, or issue an appropriate protective order.
- **4.25(7)** A person aggrieved by a ruling of an administrative law judge who desires to challenge that ruling must appeal the ruling to the board by serving on the executive director, either in person or by certified mail, a notice of appeal within ten days after service of the decision of the administrative law judge.
- **4.25(8)** If the person contesting the subpoena is not the person under investigation, the board's decision is final for purposes of judicial review. If the person contesting the subpoena is the person under investigation, the board's decision is not final for purposes of judicial review until there is a final decision in the contested case.

# 655 - 4.26(17A) Motions.

**4.26(1)** No technical form for motions is required. However, prehearing motions must be in writing, state the grounds for relief, and state the relief sought.

**4.26(2)** Any party may file a written response to a motion within ten days after the motion is served, unless the time period is extended or shortened by rules of the agency or the presiding officer. The presiding officer may consider a failure to respond within the required time period in ruling on a motion.

**4.26(3)** The presiding officer may schedule oral argument on any motion.

**4.26(4)** Motions pertaining to the hearing must be filed and served at least ten days prior to the date of hearing unless there is good cause for permitting later action or the time for such action is lengthened or shortened by rule of the agency or an order of the presiding officer.